

Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) QUALITY PROCEDURE (QP)

| Documen | t Code | |
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| PROCEDURE T | ITLE MONIT | ONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS | | | | | | | |
|--------------------|--------------------|---|--|---------------|--|--|--|--|--|
| SCOPE | | is procedure starts from the release of funds up to submission Monthly Status eport to Central Office and provide findings and recommendation to LGU/s. | | | | | | | |
| PURPOSE | To star project | o standardize the process in project monitoring and evaluation of infrastructure rojects. | | | | | | | |
| PROCESS DESC | RIPTION | | | | | | | | |
| IN | IPUT | PROCESS | OUTPUT | | | | | | |
| List of Projects | | MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS | Consolidated Monthly status Reports | CO (OPDS) | | | | | |
| | | | Findings/Recommen | RD,P/CDs,LGUs | | | | | |

DESCRIPTIVE STATEMENT:

Identify and approve project to visit. Conduct monitoring activites and submit Monthly Status Report to Central Office and provide findings and recommendation to LGU/s

| Step No. | Responsible Personnel | PROCESS/ ACTIVITY | | |
|-------------|--------------------------|---|--|--|
| 1 | Technical Engineers | Schedule and recommend travel | Travel orderMessage to LGU | |
| 2 | PDMU chief | Deployment of technical engineers | In case assigned Technical Engineer is not available, deploy alternate TE or reschedule the activity Prepare Message to LGU and forward to RD for approval | • |
| 3 | RD | Approval of TO | Review and affix signature on message to concerned LGUs and the corresponding Travel orders of the Technical Engineers incharge | Approved TO |
| 4 | Technical Engineers | Conduct of monitoring activities | Provide Technical Assistance Conduct ocular inspections, as scheduled unless there is an adverse field report on the Peace and Order situation thus notify PDMU Chief Conduct exit conference Prepare the following reports: Findings and recommendation (for LGU) Monthly Status report (CO) | POW,DED Report of Findings and recommendation Monthly Status report (CO) |





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| StepResponsibleNo.Personnel | | PROCESS/ ACTIVITY | Details | References |
|-----------------------------|--------------------------------|---|---|--|
| | | | • Forward the report to the PDMU chief | |
| 5 | PDMU Chief | Review and endorsement to RD | Affix initials and forward to RD for signature, if report found in order If there is revision, return to concerned Technical Engineer. | Report of Findings and recommendation Monthly Status report (CO) |
| 6 | ARD RD | Review of Monthly status reports, findings/recom mendations | Conduct final review and affix signature, if found in order | Signed Reports of Findings and recommendation Signed Monthly Status report (CO) |
| 7 | Regional Records Officer | Receive, Log and release | • Refer to the procedure, Handling of Incoming and Out-going communications | • QP-R12-FAD-01 |
| 8 | Process Owner | Retain records | • Update the Process Summary Log Sheet | Process Summary Log Sheet |
| | | | • Retain records in accordance with the Control of Retained Documented Information Procedure and the Masterlist | Control of Documented Information Procedure |
| | | | of Retained Documents Information | Masterlist of RDI |

Definition of Terms:

• INFRASTRUCTURE PROJECTS – pertains to Locally Funded Projects downloaded to LGUs thru DILG

Legal References:

- Memorandum Circular from DILG Central Office
- Joint Memorandum Circular DILG-DBM

| Prepared by: | | Reviewed by: | Approved by: |
|-----------------|------------------------|--------------------|-------------------------------|
| HERMINAS. ONTOY | MARIA THERESA BAUTISTA | LAILYN ORTIZ, CESE | REYNALDO M BUNGUBUNG, CESO IV |
| ProcessOwner | Chief of Staff | Regional QMR | Regional Director |
| | | | |





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN)

QUALITY OBJECTIVE (QO)

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| OFFICE | ORD – PROJECT DEVELOPMENT MANAGEMENT UNIT |
|----------------------------|--|
| QUALITY PROCEDURE TITLE | MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS |

| | | Key Perform | nance Indicators (KPIs) | | | Applicable Documents |
|---|--|-------------------------------------|--------------------------------------|---|--|---|
| Function | Objective | Target | Indicator/Formula (if applicable) | Frequency of Monitoring Results | Responsible for Monitoring | (e.g. Tracker, Monitoring Log Sheet, Report, Memo, etc.) |
| MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS | Monitor projects as scheduled Timely submission of Monthly Report | 100%100% | Total No. of Projects monitored | MonthlyMonthly | PDMU chief PDMU chief | Basic and Technical Documents Monthly report |

| Prepared by: | | Reviewed by: | Approved by: |
|------------------|------------------------------|-------------------------|---|
| | | · | |
| \bigcap | 6.1 | | - Aam |
| HERMINIA S ONTOY | ATTY. MICHELLEANNE P. VIEJO | LAILYN A. ORTIZ, CESO V | JOSEPHINE CABRIDO-LEYSA, CESO V |
| Process Owner | Legal Officer/Chief of Staff | QMR | Top Management |
| | | | Lesson Lesson and Le |

DILG XII QMS





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) **PROCESS QUALITY MONITORING AND EVALUATION (QME)**

| Document Co | ode | |
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| OFFICE | ORD – PROJECT DEVELOPMENT & MANAGEMENT UNIT |
|----------------------------|---|
| PROCEDURE TITLE | MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS |
| OBJECTIVE STATEMENT | 100% of Projects monitored as scheduled 100% of Monthly Report submitted on-time |
| CURRENT PERIOD | |

| | INDICATORS | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Total |
|--------------------------------|---|----------|----------|----------|---------|---------|----------|---------|----------|-----------|---------|-----|-----|-----------|
| Objective 1: 90% of Projects | s monitored as scheduled | | | A REAL | | ALL IN | | | THE STOR | | | | | CARLES IN |
| A Total No. of Projects mor | nitored | | | | | ! | | | Τ | | | | | T |
| B Total No. of Projects sche | eduled | | | 13 | | | | | | | | | | |
| C Formula: <u>A</u> x 100 B | Target Result : 100% | | | 1. get | | | | | | | | | | |
| D Gap Analysis: (In case the | e objective is not met, put your analysis why it is not | met) | L | | | C II | L | | | | | l | | 1 |
| | ly Report submitted on-time | (SIGNAL) | | | ALL AND | | Manne | 111112 | North Li | AN ASSA | ANN MA | | | - CASES |
| A Total No. of Monthly repo | orts submitted on-time | | | 1.2.2.1. | Sec. 18 | | I | | ΤΤ | | | | | |
| B Total No. of Monthly repo | orts required | | | | 124-20 | | | | | | | | | |
| C Formula: <u>A</u> x 100 B | Target Result : 100% | | | 65.60 | 1830 | 3,93 | | | | | | | | |
| D Gap Analysis: (In case the | e objective is not met, put your analysis why it is not | met) | | | | h | Ll | | L | | | | | L |
| | ncerned Deputy QMR initiate correction and correct | | using th | e Corre | ctive A | ction R | eport (C | AR) and | attach | it to thi | s form. | | | |

| Prepared by: | Noted by: |
|---------------|---------------------------------------|
| | |
| Process Owner | Division Chief/Next Higher Supervisor |

| DILG XII OFFEDAred by: | | Reviewed by: | Approved by: |
|-------------------------|--------------------------------|-------------------------|---------------------------------|
| DIEG S HERVINIA S ONTOY | ATTY. MICHELLE ANNE P. VIEJO | LAILYN A. ORTIZ, CESO V | JOSEPHINE CABRIDO-LEYSA, CESO V |
| Process Owner | Chief of Staff/ Division Chief | QMR | Top Management |



CONTROLLED COPY

Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS Process Summary Logsheet (PSL)

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QUALITY OBJECTIVE:

1. 100% of Projects monitored as scheduled 2. 100% of Monthly Report submitted on-time

FREQUENCY OF MONITORING: **Monthly** COVERED PERIOD: Due Date of Submission:

| | | | | OBJECTIVE NO. 1 RESULTS | | | | | | OBJECTIVE NO. 2 RESULTS | | | | |
|-------|----------------|----------|------------------------------|-------------------------|-----|----------|----------------------|-------------------|----------|--------------------------------|-------|----------------------|--|--|
| No. | Control No. | Projects | Date of Actual Monitoring | Target Date | Met | Unmet | REMARKS, IF UNMET | Date Submitted | Deadline | Met | Unmet | REMARKS, IF UNMET | | |
| 1 | | | | | 1.1 | 2 - Sã S | 12 contractions | | | | | | | |
| 2 | | | | | 1 1 | S. 09/20 | 83 | | | | | | | |
| 3 | | | | | | | 21 | | | | | | | |
| 4 | | | | | 1.1 | | 2/ | | | | | | | |
| 5 | | | | | | 1.1.1.1 | | | | | | | | |
| TOTAL | | | | | | -0 30-72 | 304 | | | | | | | |

| Prepared by: | Noted by: |
|---------------|---------------------------------------|
| | |
| Process Owner | Division Chief/Next Higher Supervisor |

| | Prepared by: | | Reviewed by: | Approved by: |
|--------------|-------------------|---------------------------------|--------------------------|---------------------------------|
| DILG XII QMS | HERMINIA S. ONTOY | ATTY. MICHELLE ANNE P. VIEJO | LAILYN A. OR THZ, CESO V | JOSEPHINE CABRIDO-LEYSA, CESO V |
| | Process Owner | Chief of Staff / Division Chief | QMR | Top Management |
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RISK REGISTRY (B) PROCESS RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR - LOCAL GOVERNANCE REGIONAL RESOURCE CENTER PROCEDURE: MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS

| PROCESS STEP | | | | | | | | RISK ASSE | SSMENT | | | | 1 | RISK CONT | ROL PLAN | |
|--|--|--------------------|---------------------------------------|--|--|--------------|-------------|-----------|----------------------------|-------|----------------------------|---------------------------|-----------------|-------------|----------|---------|
| (Based on the procedure's key process steps) | POTENTIAL RISK | RISK TRIGGER | CONSEQUENCE (Positive or Negative) | EXISTING RISK CONTROL MEASURE | ІМРАСТ | LIKELIHOOD | DETECTION | RATING | RISK LEVEL (L, M, H) | S, NS | RPN (Risk Priority No.) | RISK CONTROL ACTION | is significant) | RESPONSIBLE | TIMELINE | RESOURC |
| Schedules and | Postponed | Preventive measure | Delayed project | Coordinate with the | 3 | 3 | 3 | 27 | М | NS | ALERT | 2 | NA | NA | NA | NA |
| recommends | project visit | not addressed | monitoring | Field Offices and | | | | | | | | | | | | |
| deployment of | | immediately | | LGUs ahead to | | | | | | | | | | | | |
| technical | | | | ensure the | | | | | | | | | | | | |
| engineers | | | | accessibility of the | | | | | | | | | | | | |
| | | | | project area | | | | | | | | | | | | |
| | | | | Assigned alternate | 3 | 3 | 3 | 27 | М | NS | ALERT | 2 | NA | NA | NA | NA |
| | | | | technical engineer | | | | | | | | | | | | |
| | | | | Technical Engineer | 2 | 2 | 2 | 8 | i. | NS | NA | 3 | NA | NA | NA | NA |
| | | | | to commute via | | | | | | | | | | | | |
| | | | | public utility vehicle | | | | | | | | | | | | S 14 |
| | | | | (PUV) going to the | | | 1 | | | | | | | | | |
| | | | | project site | | | | | | | | | | | | |
| | | | | - Van Rental | 2 | 2 | 2 | 8 | L | NS | NA | 3 | NA | NA | NA | NA |
| 1 | | D | 0.11.1 | | 3 | 2 | 3 | 18 | 4.0 | NS | NA | 3 | NA | NA | | |
| Reviews and | U | Preventive measure | Outdated report | Technical Engineer | 3 | 2 | 3 | 18 | L | NS | NA | 3 | NA | NA | NA | NA |
| signs Monthly | officially | not addressed | | to prepare | | | | | | | | | l seren i | | | |
| status reports, | forwarded to the Submitted report | immediately | | immediately the | 3 | 2 | 3 | 18 | I. | NS | NA | 3 | NA | NA | NA | NA |
| findings/reco | not updated | | | findings after the | 5 | | 5 | 10 | | NO | | 5 | 1 OA | ha | NA. | n/A |
| mmendations | not updated | | | visit | | l | | | Sector Street | | | | | L | | l |
| RISK ASSESSMENT: | 1-Insignificant; 2- | RISK RATING | LOW | RISK DESCRIPTION Not Significant | | | ACTION REQU | | | | | RPN | - | | | |
| INFACT: | Minor; 3-Moderate; 4- | 1-25 | LOW | | No further action required (Retain risk by | | | | | | 1.1.1.1 | 3 | | | | |
| LIKELIHOOD: | Major: 5-Extreme 1-Rare; 2-Unlikely; 3- | 26-40 | MODERATE | | | ed decisior | | | · | | | | 4 | | | |
| LIKELINGOD. | Moderate: 4-Likely: 5- | 20-40 | WODENALE | Not Significant Alert level but no further action required for | | | 2 | | | | | | | | | |
| | Almost Certain | | | | now | | | | | | | | | | | |
| DETECTION | 1 - Very likely, 2 - Likely; 3 - Low, 4 - | >40 | HIGH | Significant | Contro | I (e.g., Tre | at/Mitigat | te Trans | sfer, | | | 1 | 1.1.1.1.1 | | | |
| | Remote 5 - Very | | | | Termin | ate) | | | | | | | | | | |
| | remote | | | | | | | | | | | | | | | |
| Risk Rating = Impa | ct X Likelihood X Detecti | on | | | | | | | | | turner and the second | | 1 | | | |

Reviewed by: Recommending Approval: Prepared by: Approved by: 1/m MARIA THERESA D. BAUTISTA LAILYN A. OR TIZ, CESE REYNALDO M. BUNGUBUNG, SESO IV IAN JONS. CLEMENTE HERMINY ONTO sion Chief/Next Higher Supervisor Risk Review Committee Head Regional QMR Div **Regional Director**



DILG



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RISK REGISTRY

(A) OBJECTIVE RISK ASSESSMENT

| | | and and a second se | REGIONAL DIREC | | | MANAGEMENT UNIT | | | | | | | | | | | | | |
|--|--|--|--|---|---------------------------------------|--|-----------------|---------------|-----------|-----|-------------------------|-------|---------------------------|----------------------------|---|---------------|----------|----|--|
| | | RELEVANT | | <u>I MUMBINOU</u> | | | RISK ASSESSMENT | | | | | | | | RISK CONTROL PLAN | | | | |
| OBJECTIVE | | INTERESTED ARTIES (refer to IP Matrix for | POTENTIAL RISK | RISK TRIGGER | CONSEQUENCE (Positive or Negative) | EXISTING RISK CONTROL MEASURE | IMPACT | LIKELIHOOD | DETECTION | | RISK LEVEL (L, M, H) | S, NS | RISK CONTROL ACTION | RPN (Risk Priority No.) | ACTION PLAN (if risk rating is significant) | RESP ONS IBLE | TIMELINE | | |
| • Monitor projects as scheduled | Peace and Order | | Postponed project visit | Preventive measure not addressed immediately | Delayed project monitoring | Coordinate with the Field Offices and LGUs ahead to ensure the accessibility of the project area | 3 | 3 | 3 | 27 | М | NS | ALERT | 2 | NA | NA | NA | NA | |
| - 10 C | Overlapping of activities | | | | techni | Assigned alternate technical engineer | 3 | 3 | 3 | 27 | М | NS | ALERT | 2 | NA | NA | NA | NA | |
| | Vehicular Support | | | | | Technical Engineer to commute via public utility vehicle (PUV) going to the project site | 2 | 2 | 2 | 8 | L. | NS | NA | 3 | NA | NA | NA | NA | |
| | | | | | | - Van Rental | 2 | 2 | 2 | 8 | L | NS | NA | 3 | NA | NA | NA | NA | |
| • Timely submissionof Monthly Report | Overlapping of activities | | Findings not officially forwarded to the | Preventive measure not addressed | Outdated report | Technical Engineer to prepare immediately the findings after the | 3 | 2 | 3 | 18 | L. | NS | NA | 3 | NA | NA | NA | NA | |
| | | | Submitted report not updated | immediately | | visit | 3 | 2 | 3 | 18 | L | NS | NA | 3 | NA | NA | NA | NA | |
| RISK ASSESSMENT: | | | RISK RATING | RISK LEVEL | RISK DESCRIPTION | ACTION RE | QUIRED | | | RPN | | | | | | | | | |
| IMPACT: 1-Insi | ignificant; 2-Minor; 3-N 4-Major; 5-Extreme | | 1 - 25 | LOW | Not Significant | No further action required decision) | (Retain ris | k by informed | | 3 | | | | | | | | | |
| LIKELIHOOD: 1-Rare | e; 2-Unlikely; 3-Modera 5-Almost Certain | ate;4-Likely; | 26-40 N | ODERATE | Not Significant | Alert level but no further ac | tion requi | red for now | | 2 | | | | | | | | | |
| DETECTION 1 - Ve | ery likely; 2 - Likely; 3 - L 5 - Very remote | .ow; 4 - Remote; | >40 | HIGH | Significant | Control (e.g Treat/Mitigate | Transfer, | Terminate) | | 1 | | | | | | | | | |
| Risk Rating = Impact | X Likelihood X Detection | | | | | | | | | | | | | | | | | | |

Prepared by:

ONTOI solowner

UA THERESA D. BAUTISTA Division Chief/Next Higher Supervisor

IAN JONS CLEMENTE **Risk Review Committee Head**

Reviewed by:

LAILYN Q. ORTYZ, CESE Regional QMR

Recommending Approval:

Approved by: Mule REYNALDOM. BUNGUBUNG, CESOIV **Regional Director**





Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506 Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTER LIST OF INTERNAL DOCUMENTS

| DOCUMENT CODE | DOCUMENT TITLE | | REVISION | | | | | | | | |
|--------------------------------|--|----------|----------|----|----|--------|----|--|--|--|--|
| DOCUMENT CODE | DOCUMENT TITLE | 00 | 01 | 02 | 03 | 04 | 05 | | | | |
| Monitoring and Evaluation of I | Infrastructure Projects | | | | | | | | | | |
| QP-R12-ORD-32 | QP: Monitoring and Evaluation of Infrastructure Projects | 10.01.17 | | | | | | | | | |
| QO-QP-R12-ORD-32 | QO: Monitoring and Evaluation of Infrastructure Projects | 10.01.17 | | | -p | 1 days | | | | | |
| QME:QP:R12-ORD-32 | D-32 QME: Monitoring and Evaluation of Infrastructure Projects | | | | | | | | | | |
| FM-QP-R12-ORD-32-01 | 212-ORD-32-01 QPSL: Monitoring and Evaluation of Infrastructure Projects | | | | | | | | | | |
| FM-SP-R12-03A-01 | Masterlist of Internal Documents | 10.01.17 | | | | | | | | | |
| FM-SP-R12-03B-01 | Masterlist of External Documents | 10.01.17 | | | | | | | | | |
| FM-SP-R12-03C-01 | Masterlist of Retained Documented Information | 10.01.17 | | | | | | | | | |
| FM-SP-R12-02-01A | 02-01A Risk Registry - Objective Risk Assessment | | | | | | | | | | |
| FM-SP-R12-02-01B | Risk Registry - Process Risk Assessment | 10.01.17 | | | | | | | | | |





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| Prepared by: | Noted by: |
|---|---------------------------------------|
| | |
| Camación | HAMIN |
| CATHERINE A. MACION | MARIA THERESA D. BAUTISTA |
| Regional ['] Document Controller | Division Chief/Next Higher Supervisor |





Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506 Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTER LIST OF EXTERNAL DOCUMENTS

| DOUNTRIM CODE | DOCUMENT | REVISION | | | | | | |
|------------------------------------|--|----------|----|----|----|----|----|--|
| DOCUMENT CODE | DOCUMENT TITLE | 00 | 01 | 02 | 03 | 04 | 05 | |
| MONITORING AND EVALUATION OF INFRA | ASTRUCTURE PROJECTS | | | | | | | |
| MC No. 2017-152 | Guidelines for the Release of the 2017 Performance Challenge Fund (PCF) | | | | | | | |
| MC No. 2017-73 | Policy Guidelines for the Implementation of the Provision of Potable Water Supply - Sagana at Ligtas na Tubig sa Lahat (SALINTUBIG) Program for FY 2017 | | | | | | | |
| JMC No. 2017-3 | Policy Guidelines and Procedures in the Implementation of the FY 2017 Local Government Support Fund - Assistance to Disadvantaged Municipalities (LGSF-ADM) Program | | | | | | | |

| Prepared by: | Noted by: |
|------------------------------|---------------------------------------|
| (| |
| CATHERINE A. MACION | MARIA THERESA D. BAUTISTA |
| Regional Document Controller | Division Chief/Next Higher Supervisor |





REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506 Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

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Division/Unit: OFFICE THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTERLIST OF RETAINED DOCUMENTED INFORMATION

| | | | | FILING SYSTEM | | RETENTION PERIOD | | | |
|--------------------------------|-------------------------------|-----------------------|-----------------------------------|---|------------|------------------|-------|-----------------------------|-----------|
| DOCUMENT CODE DOCUMENT TITLE C | CUSTODIAN | LOCATION | FOLDER | SCHEME | ACTIVE | STORAGE | TOTAL | DISPOSAL | |
| MONITORING & EVALU | ATION OF INFRASTRUCT | URE PROJECT | rs | | | | | | |
| QME-QP-R12-ORD-33 | QME | PDMU CHIEF | QMS cabinet | Letter for Schedule of Inspection/Travel Order/Findings & Recommendations | Sequential | 5 yrs. | | 5 | Shredding |
| FM-QP-R12-ORD-33-01 | QPSL | PDMU CHIEF | QMS cabinet | Operations Manual | Sequential | As needed | | 2 yrs. from obsolescence | Shredding |
| | BI-MONTHLY REPORTS | PDMU CHIEF | QMS cabinet | LFPs Status Report | Sequential | Permanent | | | Shredding |
| | TRAVEL ORDERS | TECHNICAL ENGINEER | Filing Cabinet by Project/Year | Letter for Schedule of Inspection/Travel Order/Findings & Recommendations | Sequential | 5 yrs. | | 5 | Shredding |
| | MESSAGE | TECHNICAL ENGINEER | Filing Cabinet by Project/Year | Letter for Schedule of Inspection/Travel Order/Findings & Recommendations | Sequential | 5 yrs. | | 5 | Shredding |
| | FINDINGS & RECOMMENDATIONS | TECHNICAL ENGINEER | Filing Cabinet by Project/Year | Letter for Schedule of Inspection/Travel Order/Findings & Recommendations | Sequential | 5 yrs. | | 5 | Shredding |

| Prepared by: | Noted by: |
|----------------|---------------------------------------|
| | |
| Lef M | |
| HERMINIA ONTOY | MARIA THERESA D. BAUTISTA |
| Prodess Owner | Division Chief/Next Higher Supervisor |

