

Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) QUALITY PROCEDURE (QP)

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PROCEDURE T	ITLE MONIT	ONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS							
SCOPE		is procedure starts from the release of funds up to submission Monthly Status eport to Central Office and provide findings and recommendation to LGU/s.							
PURPOSE	To star project	o standardize the process in project monitoring and evaluation of infrastructure rojects.							
PROCESS DESC	RIPTION								
IN	IPUT	PROCESS	OUTPUT						
List of Projects		MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS	Consolidated Monthly status Reports	CO (OPDS)					
			Findings/Recommen	RD,P/CDs,LGUs					

DESCRIPTIVE STATEMENT:

Identify and approve project to visit. Conduct monitoring activites and submit Monthly Status Report to Central Office and provide findings and recommendation to LGU/s

Step No.	Responsible Personnel	PROCESS/ ACTIVITY		
1	Technical Engineers	Schedule and recommend travel	Travel orderMessage to LGU	
2	PDMU chief	Deployment of technical engineers	 In case assigned Technical Engineer is not available, deploy alternate TE or reschedule the activity Prepare Message to LGU and forward to RD for approval 	•
3	RD	Approval of TO	Review and affix signature on message to concerned LGUs and the corresponding Travel orders of the Technical Engineers incharge	Approved TO
4	Technical Engineers	Conduct of monitoring activities	 Provide Technical Assistance Conduct ocular inspections, as scheduled unless there is an adverse field report on the Peace and Order situation thus notify PDMU Chief Conduct exit conference Prepare the following reports: Findings and recommendation (for LGU) Monthly Status report (CO) 	 POW,DED Report of Findings and recommendation Monthly Status report (CO)





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StepResponsibleNo.Personnel		PROCESS/ ACTIVITY	Details	References
			• Forward the report to the PDMU chief	
5	PDMU Chief	Review and endorsement to RD	 Affix initials and forward to RD for signature, if report found in order If there is revision, return to concerned Technical Engineer. 	 Report of Findings and recommendation Monthly Status report (CO)
6	ARD RD	Review of Monthly status reports, findings/recom mendations	Conduct final review and affix signature, if found in order	 Signed Reports of Findings and recommendation Signed Monthly Status report (CO)
7	Regional Records Officer	Receive, Log and release	• Refer to the procedure, Handling of Incoming and Out-going communications	• QP-R12-FAD-01
8	Process Owner	Retain records	• Update the Process Summary Log Sheet	Process Summary Log Sheet
			• Retain records in accordance with the Control of Retained Documented Information Procedure and the Masterlist	Control of Documented Information Procedure
			of Retained Documents Information	 Masterlist of RDI

Definition of Terms:

• INFRASTRUCTURE PROJECTS – pertains to Locally Funded Projects downloaded to LGUs thru DILG

Legal References:

- Memorandum Circular from DILG Central Office
- Joint Memorandum Circular DILG-DBM

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ProcessOwner	Chief of Staff	Regional QMR	Regional Director





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN)

QUALITY OBJECTIVE (QO)

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OFFICE	ORD – PROJECT DEVELOPMENT MANAGEMENT UNIT
QUALITY PROCEDURE TITLE	MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS

		Key Perform	nance Indicators (KPIs)			Applicable Documents
Function	Objective	Target	Indicator/Formula (if applicable)	Frequency of Monitoring Results	Responsible for Monitoring	(e.g. Tracker, Monitoring Log Sheet, Report, Memo, etc.)
MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS	 Monitor projects as scheduled Timely submission of Monthly Report 	100%100%	Total No. of Projects monitored	MonthlyMonthly	 PDMU chief PDMU chief 	 Basic and Technical Documents Monthly report

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Process Owner	Legal Officer/Chief of Staff	QMR	Top Management
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DILG XII QMS





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) **PROCESS QUALITY MONITORING AND EVALUATION (QME)**

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OFFICE	ORD – PROJECT DEVELOPMENT & MANAGEMENT UNIT
PROCEDURE TITLE	MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS
OBJECTIVE STATEMENT	 100% of Projects monitored as scheduled 100% of Monthly Report submitted on-time
CURRENT PERIOD	

	INDICATORS	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Total
Objective 1: 90% of Projects	s monitored as scheduled			A REAL		ALL IN			THE STOR					CARLES IN
A Total No. of Projects mor	nitored					!			Τ					T
B Total No. of Projects sche	eduled			13										
C Formula: <u>A</u> x 100 B	Target Result : 100%			1. get										
D Gap Analysis: (In case the	e objective is not met, put your analysis why it is not	met)	L			C II	L					l		1
	ly Report submitted on-time	(SIGNAL)			ALL AND		Manne	111112	North Li	AN ASSA	ANN MA			- CASES
A Total No. of Monthly repo	orts submitted on-time			1.2.2.1.	Sec. 18		I		ΤΤ					
B Total No. of Monthly repo	orts required				124-20									
C Formula: <u>A</u> x 100 B	Target Result : 100%			65.60	1830	3,93								
D Gap Analysis: (In case the	e objective is not met, put your analysis why it is not	met)				h	Ll		L					L
	ncerned Deputy QMR initiate correction and correct		using th	e Corre	ctive A	ction R	eport (C	AR) and	attach	it to thi	s form.			

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Process Owner	Division Chief/Next Higher Supervisor

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Process Owner	Chief of Staff/ Division Chief	QMR	Top Management



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Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS Process Summary Logsheet (PSL)

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QUALITY OBJECTIVE:

1. 100% of Projects monitored as scheduled 2. 100% of Monthly Report submitted on-time

FREQUENCY OF MONITORING: **Monthly** COVERED PERIOD: Due Date of Submission:

				OBJECTIVE NO. 1 RESULTS						OBJECTIVE NO. 2 RESULTS				
No.	Control No.	Projects	Date of Actual Monitoring	Target Date	Met	Unmet	REMARKS, IF UNMET	Date Submitted	Deadline	Met	Unmet	REMARKS, IF UNMET		
1					1.1	2 - Sã S	12 contractions							
2					1 1	S. 09/20	83							
3							21							
4					1.1		2/							
5						1.1.1.1								
TOTAL						-0 30-72	304							

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RISK REGISTRY (B) PROCESS RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR - LOCAL GOVERNANCE REGIONAL RESOURCE CENTER PROCEDURE: MONITORING AND EVALUATION OF INFRASTRUCTURE PROJECTS

PROCESS STEP								RISK ASSE	SSMENT				1	RISK CONT	ROL PLAN	
(Based on the procedure's key process steps)	POTENTIAL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	ІМРАСТ	LIKELIHOOD	DETECTION	RATING	RISK LEVEL (L, M, H)	S, NS	RPN (Risk Priority No.)	RISK CONTROL ACTION	is significant)	RESPONSIBLE	TIMELINE	RESOURC
Schedules and	Postponed	Preventive measure	Delayed project	Coordinate with the	3	3	3	27	М	NS	ALERT	2	NA	NA	NA	NA
recommends	project visit	not addressed	monitoring	Field Offices and												
deployment of		immediately		LGUs ahead to												
technical				ensure the												
engineers				accessibility of the												
				project area												
				Assigned alternate	3	3	3	27	М	NS	ALERT	2	NA	NA	NA	NA
				technical engineer												
				Technical Engineer	2	2	2	8	i.	NS	NA	3	NA	NA	NA	NA
				to commute via												
				public utility vehicle												S 14
				(PUV) going to the			1									
				project site												
				- Van Rental	2	2	2	8	L	NS	NA	3	NA	NA	NA	NA
1		D	0.11.1		3	2	3	18	4.0 	NS	NA	3	NA	NA		
Reviews and	U	Preventive measure	Outdated report	Technical Engineer	3	2	3	18	L	NS	NA	3	NA	NA	NA	NA
signs Monthly	officially	not addressed		to prepare									l seren i			
status reports,	forwarded to the Submitted report	immediately		immediately the	3	2	3	18	I.	NS	NA	3	NA	NA	NA	NA
findings/reco	not updated			findings after the	5		5	10		NO		5	1 OA	ha	NA.	n/A
mmendations	not updated			visit		l			Sector Street					L		l
RISK ASSESSMENT:	1-Insignificant; 2-	RISK RATING	LOW	RISK DESCRIPTION Not Significant			ACTION REQU					RPN	-			
INFACT:	Minor; 3-Moderate; 4-	1-25	LOW		No further action required (Retain risk by						1.1.1.1	3				
LIKELIHOOD:	Major: 5-Extreme 1-Rare; 2-Unlikely; 3-	26-40	MODERATE			ed decisior			·				4			
LIKELINGOD.	Moderate: 4-Likely: 5-	20-40	WODENALE	Not Significant Alert level but no further action required for			2									
	Almost Certain				now											
DETECTION	1 - Very likely, 2 - Likely; 3 - Low, 4 -	>40	HIGH	Significant	Contro	I (e.g., Tre	at/Mitigat	te Trans	sfer,			1	1.1.1.1.1			
	Remote 5 - Very				Termin	ate)										
	remote															
Risk Rating = Impa	ct X Likelihood X Detecti	on									turner and the second		1			

Reviewed by: Recommending Approval: Prepared by: Approved by: 1/m MARIA THERESA D. BAUTISTA LAILYN A. OR TIZ, CESE REYNALDO M. BUNGUBUNG, SESO IV IAN JONS. CLEMENTE HERMINY ONTO sion Chief/Next Higher Supervisor Risk Review Committee Head Regional QMR Div **Regional Director**



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RISK REGISTRY

(A) OBJECTIVE RISK ASSESSMENT

		and and a second se	REGIONAL DIREC			MANAGEMENT UNIT													
		RELEVANT		<u>I MUMBINOU</u>			RISK ASSESSMENT								RISK CONTROL PLAN				
OBJECTIVE		INTERESTED ARTIES (refer to IP Matrix for	POTENTIAL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DETECTION		RISK LEVEL (L, M, H)	S, NS	RISK CONTROL ACTION	RPN (Risk Priority No.)	ACTION PLAN (if risk rating is significant)	RESP ONS IBLE	TIMELINE		
• Monitor projects as scheduled	Peace and Order		Postponed project visit	Preventive measure not addressed immediately	Delayed project monitoring	Coordinate with the Field Offices and LGUs ahead to ensure the accessibility of the project area	3	3	3	27	М	NS	ALERT	2	NA	NA	NA	NA	
- 10 C	Overlapping of activities				techni	Assigned alternate technical engineer	3	3	3	27	М	NS	ALERT	2	NA	NA	NA	NA	
	Vehicular Support					Technical Engineer to commute via public utility vehicle (PUV) going to the project site	2	2	2	8	L.	NS	NA	3	NA	NA	NA	NA	
						- Van Rental	2	2	2	8	L	NS	NA	3	NA	NA	NA	NA	
• Timely submissionof Monthly Report	Overlapping of activities		Findings not officially forwarded to the	Preventive measure not addressed	Outdated report	Technical Engineer to prepare immediately the findings after the	3	2	3	18	L.	NS	NA	3	NA	NA	NA	NA	
			Submitted report not updated	immediately		visit	3	2	3	18	L	NS	NA	3	NA	NA	NA	NA	
RISK ASSESSMENT:			RISK RATING	RISK LEVEL	RISK DESCRIPTION	ACTION RE	QUIRED			RPN									
IMPACT: 1-Insi	ignificant; 2-Minor; 3-N 4-Major; 5-Extreme		1 - 25	LOW	Not Significant	No further action required decision)	(Retain ris	k by informed		3									
LIKELIHOOD: 1-Rare	e; 2-Unlikely; 3-Modera 5-Almost Certain	ate;4-Likely;	26-40 N	ODERATE	Not Significant	Alert level but no further ac	tion requi	red for now		2									
DETECTION 1 - Ve	ery likely; 2 - Likely; 3 - L 5 - Very remote	.ow; 4 - Remote;	>40	HIGH	Significant	Control (e.g Treat/Mitigate	Transfer,	Terminate)		1									
Risk Rating = Impact	X Likelihood X Detection																		

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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTER LIST OF INTERNAL DOCUMENTS

DOCUMENT CODE	DOCUMENT TITLE		REVISION								
DOCUMENT CODE	DOCUMENT TITLE	00	01	02	03	04	05				
Monitoring and Evaluation of I	Infrastructure Projects										
QP-R12-ORD-32	QP: Monitoring and Evaluation of Infrastructure Projects	10.01.17									
QO-QP-R12-ORD-32	QO: Monitoring and Evaluation of Infrastructure Projects	10.01.17			-p	1 days					
QME:QP:R12-ORD-32	D-32 QME: Monitoring and Evaluation of Infrastructure Projects										
FM-QP-R12-ORD-32-01	212-ORD-32-01 QPSL: Monitoring and Evaluation of Infrastructure Projects										
FM-SP-R12-03A-01	Masterlist of Internal Documents	10.01.17									
FM-SP-R12-03B-01	Masterlist of External Documents	10.01.17									
FM-SP-R12-03C-01	Masterlist of Retained Documented Information	10.01.17									
FM-SP-R12-02-01A	02-01A Risk Registry - Objective Risk Assessment										
FM-SP-R12-02-01B	Risk Registry - Process Risk Assessment	10.01.17									





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Division/Unit: OFFICE OF THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTER LIST OF EXTERNAL DOCUMENTS

DOUNTRIM CODE	DOCUMENT	REVISION						
DOCUMENT CODE	DOCUMENT TITLE	00	01	02	03	04	05	
MONITORING AND EVALUATION OF INFRA	ASTRUCTURE PROJECTS							
MC No. 2017-152	Guidelines for the Release of the 2017 Performance Challenge Fund (PCF)							
MC No. 2017-73	Policy Guidelines for the Implementation of the Provision of Potable Water Supply - Sagana at Ligtas na Tubig sa Lahat (SALINTUBIG) Program for FY 2017							
JMC No. 2017-3	Policy Guidelines and Procedures in the Implementation of the FY 2017 Local Government Support Fund - Assistance to Disadvantaged Municipalities (LGSF-ADM) Program							

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Division/Unit: OFFICE THE REGIONAL DIRECTOR - PROJECT DEVELOPMENT & MANAGEMENT UNIT

MASTERLIST OF RETAINED DOCUMENTED INFORMATION

				FILING SYSTEM		RETENTION PERIOD			
DOCUMENT CODE DOCUMENT TITLE C	CUSTODIAN	LOCATION	FOLDER	SCHEME	ACTIVE	STORAGE	TOTAL	DISPOSAL	
MONITORING & EVALU	ATION OF INFRASTRUCT	URE PROJECT	rs						
QME-QP-R12-ORD-33	QME	PDMU CHIEF	QMS cabinet	Letter for Schedule of Inspection/Travel Order/Findings & Recommendations	Sequential	5 yrs.		5	Shredding
FM-QP-R12-ORD-33-01	QPSL	PDMU CHIEF	QMS cabinet	Operations Manual	Sequential	As needed		2 yrs. from obsolescence	Shredding
	BI-MONTHLY REPORTS	PDMU CHIEF	QMS cabinet	LFPs Status Report	Sequential	Permanent			Shredding
	TRAVEL ORDERS	TECHNICAL ENGINEER	Filing Cabinet by Project/Year	Letter for Schedule of Inspection/Travel Order/Findings & Recommendations	Sequential	5 yrs.		5	Shredding
	MESSAGE	TECHNICAL ENGINEER	Filing Cabinet by Project/Year	Letter for Schedule of Inspection/Travel Order/Findings & Recommendations	Sequential	5 yrs.		5	Shredding
	FINDINGS & RECOMMENDATIONS	TECHNICAL ENGINEER	Filing Cabinet by Project/Year	Letter for Schedule of Inspection/Travel Order/Findings & Recommendations	Sequential	5 yrs.		5	Shredding

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