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SPMS: PERFORM	SPMS: PERFORMANCE PLANNING AND COMMITMENT				
-	The process starts immediately after the Regional OPB is approved and ends when OPCR / DPCR / IPCR Commitment Forms (success indicators/targets) are submitted				
process outlines	To set guidelines in performance planning and commitment setting. Specifically, the process outlines the process in planning performance and cascading of commitments of regional office to divisions/field offices and individuals after the approval of the OPB of the Region.				
RIPTION					
PUT	PROCESS	OUTPUT			
PPB	SPMS: PERFORMANCE PLANNING AND COMMITMENT	O/D/IPCRs APPROVED			
	The process start / DPCR / IPCR Co To set guideline process outlines regional office to	The process starts immediately after the Regiona / DPCR / IPCR Commitment Forms (success indicated and process outlines the process in planning perform regional office to divisions/field offices and indicated and the Region. RIPTION PUT PROCESS SPMS: PERFORMANCE			

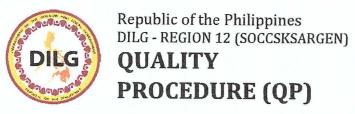
Upon receipt of the Regional OPB, the Planning Officer shall cause the preparation of the OPCR, upon consultation with the Division Chiefs/PDs/CDs, who shall also prepare DPCRs. Thereafter, upon conferment with individual personnel, the latter shall prepare their IPCRs. These will be consolidated by the Personnel officer and submitted to DILG Central Office.

Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
	PREPARATION OF TH	IE OPCR OF THE RD/AR	D	
1	Regional Planning Officer/Understudy	Preparation of the OPCR	 Receive, log the approved/signed AOPB; Upon receipt of the approved AOPB, prepares the OPCR of the RD Start the preparation of the OPCR of the RD by: Formulating success indicator for OPB targets using the SPMS Form 1: OPCR; Identifying accountable division/ personnel for every given deliverable 	
and the state of t			Submit the draft/accomplished	



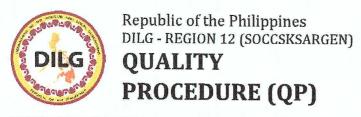
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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
			OPCR to Regional Director thru the ARD for their comments/ signature/approval. If approved, proceed to Step 2.	
2.	Regional Planning Officer/Understudy	Submission of the signed OPCR to the OUSLG	 Prepare transmittal letter to CO thru Planning Service cc the HRMD of the CO; If the OPCR is approved by the appropriate signatories at the Central Office, proceed to Step 3. If not, revise the OPCR based on the comments and recommendations of the Central Office 	
3.	ARD	Review and Recommend Approval of the OPCR	 Upon receipt of the approved OPCR of the RD, prepare the OPCR based on the targets set. Submit to the RD for approval 	
4	REGIONAL DIRECTOR	Approve OPCR	 If found in order, approve the OPCRs Forward to Planning for cascading 	
5.	REGIONAL PLANNING OFFICER	Cascade the approved OPCR to the Divisions/Sub-Regional Offices	Prepare Memoradum re: Communicating the Regional OPCR to accountable Division and/or preparation and submission of DPCR	OPBApprovedOPCR of theRD
= 1	PREPARATION OF DP	CR by Divisions		
1	Division Chiefs	Prepare DPCR of the division	Upon receipt of the Memorandum containing the Approved OPCR of the RD, conduct Performance Planning/Consultation with staff on the targets (timelines, budget and activities) to be conducted	



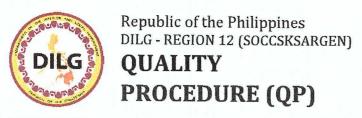
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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
			 Assign accountable /individual for every given deliverable 	
			After consultation with staff, prepares and submit the DPCR for approval of the RD/AR thru the Planning Officer	
			If approved, direct the staff in the preparation of their respective SPMS forms (IPCR/IDP) based on the DPCR targets (follow step of the Preparation of the IPCR/IDP)	
			If not, revise the OPCR based on the comments and recommendations.	
2	Planning Officer	Cascade the approved DPCRs to sub-regional offices	Upon receipt of the approved DPCR of the Division, prepares Memorandum to the PDs /CDs re: preparation of their respective O/DPCRs and conduct of the consultation or planning activity with their subordinates	
	PREPARATION OF T	THE OPCR/DPCR BY THE	PROVINCIAL/CITY OFFICES	
1	Records Officer	Receives the Approved O/DPCRs of the RD/Divisions	 Receives, logs and routes the documents for Provincial/City Director's instructions 	OPCR
2	Provincial Director/City Director	Conduct of planning/ consultation activity	 Provides instruction to the PM/Planning Link; Planning Link/PM gives recommendations and observations to the PD/CD Conducts planning consultation activity/ meeting with 	



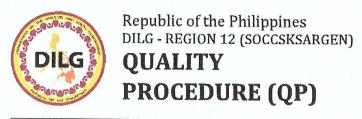
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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details References
			Provincial/City Team will agree on the timelines and targets to be set in the OPCR/DPCR;
3	Planning Link/PM	Prepares the draft OPCR/DPCR based on the agreed targets	After the consultation and agreements were set, prepares the draft OPCR/DPCR for approval of the PD/CD
4	Provincial/City Director	Submits the signed OPCR/DPCR	Signs the Memorandum addressed to the RD thru the Planning Officer re: OPCR/DPCR
5	Regional Planning Officer	Review of the draft OPCRs/DPCRs	 Upon receipt of the draft OPCR/DPCR, conduct document review as to the completeness and correctness of the targets set; If found correct/complete, forwards the documents to the RD thru the ARD for their signature/approval. Once approved by the RD, prepares Memorandum addressed to the Personnel Officer/HRMO thru the Records Officer. Retain a copy of the DPCRs. If found incomplete/incorrect, return the document to the provincial/city office
6	Records Officer	Receipt and route document	 Refer to the Procedure Handling of Incoming and Outgoing Communications QP-R12-FAD-01
7	Personnel/HRMO	Consolidate the approved OPCR/DPCRs	• Receives, logs the documents from the Records Officer;
8	Individual employees	IPCR Commitment Preparation	 Prepares Memorandum to the employees re: Preparation and



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Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details References
	PREPARATION OF T	HE IPCRs BY THE INDIV	submission of the IPCRs and IDP; • Forwards the signed Memorandum to the Records Officer for dissemination to subregional offices. IDUAL EMPLOYEES except the
1	ARD/PD/CD/DIVIS	The second secon	
	Records Officer	Receive and route document	 Refer to the Procedure Handling of Incoming and Outgoing Communications QP-R12-FAD-01
2	DCs/PDs/CDs	Direct preparation of IPCRs	Give instruction or issue separate memorandum to the individual employees re: preparation and submission of IPCR
3	Individual employees	Prepare the IPCR and IDP and other required SPMS forms	Using SPMS Form 3: Approved OPCR/IPCR, formulate/write success indicators/targets for every assigned task as reflected in the approved DPCR of the division/field office
4	Division Chief/ PDs/CD/CLGOO	Review of IPCRs	 Confer with individual subordinates their targets/proposed training needs for the given period If targets/proposed training needs have been agreed upon, shall affix signature on the IPCR/IDPs
5	Assistant Regional Director	Review of IPCRs	 Shall check targets/training proposed of individual employees. If found in order, shall affix initials, lest returns the same to the suprvisor In the absence of the ARD, the designated Chief-of-Staff shall undertake review thereof

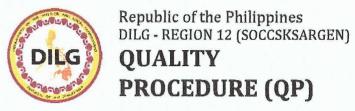


Step No.	Responsible Personnel	PROCESS/ACTIVITY	Details	References
6	Regional Director	Approve IPCRs of the employees	 Upon receipt of the IPCRs, review and sign the document if found in accordance with the set targets and forwards the documents to the Personnel Officer/HRMO; If not, return to the concerned employee; 	
7	Personnel Section	Submission of the SPMS documents to the Central Office	PO/HRMO shall consolidate/gather and scan all signed SPMS Forms Prepare transmittal letter to the CO re submission of the OPCR/DPCR/IPCR Commitment Forms; Once letter is signed by the RD, forward all documents to the Records Officer for transmission to CO;	Approved IPCRs
8	Records Officer	Receive and release document	 Refer to the Procedure Handling of Incoming and Outgoing Communications 	• QP-R12-FAD- 01
9	Process owner	Retain all records	Retain all records generated in accordance with Control or Retained Documented Information Procedure and Masterlist of Retained Documented Information	Control or Retained Documented Information Procedure Masterlist of Retained Documented Information

Definition of Terms:

- Division Chief -shall also include the Chief-of-Staff in case of the Office of the Regional Director
- CLG00 shall refer to the City Government Operations Officer of Cotabato City
- Supervisor for purposes of this QP, shall refer to the Division Chiefs, Provincial and City Directors, Unit Heads who exercises direct supervision over the individual employees in the division/province/HUC/ICC





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Prepared by:		Reviewed by:	Approved by:
IAN JOH CALMENTE	MANTA THERESA BAUTISTA	LAILYN A. ORTIZ, CESE	REYNALDO M. BUNGUBUNG, SESO IV
Process Owner	Deputy QMR	Regional QMR	Top Management



Republic of the Philippines
DILG - REGION 12 (SOCCSKSARGEN)
QUALITY

OBJECTIVE (QO)

Document (Code	
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OFFICE	ORD - PLANNING UNIT
QUALITY PROCEDURE TITLE	SPMS: Performance Planning and Commitment

			Key Performa	nce Indicators (KPIs)	Frequency of	Responsible for	Applicable Documents	
Function	1	Objective	ve Target Indicator/Formula Monitorir (if applicable)		Monitoring Results	Monitoring	(e.g. Tracker, Monitoring Log Sheet, Report, Memo, etc.)	
 Facilitates t preparation submission OPCR OF TH RD/ARD 	and the OP of the Centra	submission of CR of the RD to l Office	Submission not later than 15 th day of the second month of each semester	 Date/s submitted to the Central Office Realigned of Targets – submitted on or before the set deadline 	Semestral In the case of realignment, Semestral (if applicable)	Planning Officer	 Summary Log Sheet Memorandum of Transmittal of the OPCR of the RD/ARD Monitoring Log Sheet; 	
 Submits the of the Divisi and OPCR of Provinces for approval of 	ons DPCRs the or (Not the RD day of	y submission of s by the Division Chiefs later than 30 th January and July very semester)	100%	Three (3) Division Chiefs have submitted their DPCRs by the 30th of January and July (FAD, LGMED, LGCDD)	Semestral	DCs	 Summary Log Sheet; Monitoring Log Sheet; 	

epared by:	And process of the dark to be the system of the	Reviewed by:	Approved by:
IAN JOY CLAMENTE	MARIA THERESA BAUTISTA	LAILYNA. DRTIZ, CESE	REYNALDO N. BUNGUBUNG, SESO IV
Process Owner	Deputy QMR	Regional QMR	Top Management





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN)

PROCESS QUALITY MONITORING AND EVALUATION (QME)

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OFFICE	ORD - PLANNING UNIT				
PROCEDURE TITLE	PMS: Performance Planning and Commitment				
OBJECTIVE STATEMENT	1 Timely submission of the ODCD to the Control Office.				
CURRENT PERIOD					
	INDICATORS	1 st Semester	Second Semester	Total	
Objective 1: Timely submission	on of the OPCR to the Central Office			la (m-sa)	
A OPCR submitted not lat	er than the 15 th day of the second month of the				

	INDICATORS	1 ³⁴ Semester	Second Semester	Total
	jective 1: Timely submission of the OPCR to the Central Office			
Α	OPCR submitted not later than the 15th day of the second month of the			
	semester			
В	Gap Analysis: (In case the objective is not met, put your analysis why it is not met)			
	jective 2: Timely submission of DPCRs by the Division Chiefs			
Α	No. of OPCRs submitted by the 30th day of January or July of each			
	semester			
В	3			
C	Formula: A x 100 Target Result : 100%			
G	В			
D	Gap Analysis: (In case the objective is not met, put your analysis why it is not r	met)		
No	te: For unmet Secretariat initiate correction and corrective action using the Corrective	Action Report (CAR) and attach it to this form		





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN) PROCESS QUALITY MONITORING AND **EVALUATION (QME)**

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Prepared by:	Noted by:
Process Owner	Division Chief / Deputy Q,MR

epared by:	a salah ketangan dalah ketangan banasa sa	Reviewed by:	Approved by:
IAN JON CLEMENTE	MARIA THERESA BAUTISTA	LAILYN A. ORTIZ, CESE	REYNALDO M. BUNGUBUNG, CESO IV
Process Owner	Deputy QMR	Regional QMR	Regional Director





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN)

SPMS: Performance Planning and Commitment Process Summary Logsheet (PSL)

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QUALITY OBJECTIVE: 1. OPCR of the RD/ARD submitted not later than 15th day of the second month of each semester;

2. 100% of DPCRs submitted within 30 days from the end of the semester

FREQUENCY OF MONITORING: Semestral

COVERED PERIOD:

Due Date of Submission:

								OBJ	ECTIVE NO. 1:									OB	JECTIVENO). 2		
					RO					PO									RO/PO			
No.	Control No.	Particulars	Date Received	Date submitted to Central Office	Target: February 15 (1st Semester); August 15 (2nd Semester)	Met	Unmet	Date Submitted	Target: January 30 (1st Semester); July 30 (2nd Semester)	Met	Unmet	Remarks , If unmet	Remarks, If unmet	Total No. of days elapsed	Date received the submitted OPCR/	Date OPCR/DPC Rs submitted reviewed	No. of days (Target= within 15 WD)	Met	Unmet	Date Received	Remarks, If unmet	Total No. of days
1										***************************************							AND THE PERSON NAMED IN COLUMN					
2																						
3																						
4														ANT THE PERSON NAMED AND T								
5																						
TOTAL																						





Republic of the Philippines DILG - REGION 12 (SOCCSKSARGEN)

SPMS: Performance Planning and Commitment

Process Summary Logsheet (PSL)

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Prepared by:	Noted by:
Process Owner	Deputy Q,MR

repared by:		Reviewed by:	Approved by:
IAN JON CLEMENTE	MARIA THERESA BAUTISTA	LAILYN A. ORTIZ, CESE	REYNALDO M. BUNGUBUNG, CESO IV
Process Owner	Deputy QMR	Regional QMR	Regional Director





Republic of the Philippines DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506
Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph
ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

Division: OFFICE OF THE REGIONAL DIRECTOR-PLANNING UNIT

MASTER LIST OF INTERNAL DOCUMENTS

DOCUMENT CODE	DOCUMENT TITLE			REV	ISION		
DOCUMENT CODE	DOCUMENT TITLE	00	01	02	03	04	05
SPMS: Performance Pl	anning and Commitment						
QP-R012-ORD-22	Quality Procedure: SPMS: Performance Planning and Commitment	10.01.17					
QO-QP-R12-ORD-22	Quality Objective: SPMS: Performance Planning and Commitment	10.01.17					
QME-QP-R12-ORD-22	Quality Monitoring and Evaluation (QME): SPMS: Performance Planning and Commitment	10.01.17					
FM-QP-R12-ORD-22-01	spms: Performance Planning and Commitment (PSL) Process Summary Logsheet	10.01.17					
FM-SP-R12-03A-01	Master List of Internal Documents	10.01.17					
FM-SP-R12-03B-01	Master List of External Documents	10.01.17					
FM-SP-R12-03C-01	Master List of Retained Documented Information	10.01.17					
FM-SP-R12-02-01A	Risk Register - Objective	10.01.17					
FM-SP-R12-02-01B	Risk register - Process/Steps	10.01.17					

Prepared by:	Noted by:
CATHERINE A. MACION	MARIA THERESA BAUTISTA
Regional Document Controller	Deputy QMR





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ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

Division: OFFICE OF THE REGIONAL DIRECTOR - PLANNING UNIT

MASTER LIST OF EXTERNAL DOCUMENTS

DOCUMENT CODE	ENT CODE DOCUMENT TITLE		REVISION								
DOCUMENT CODE	DOCUMENT TITLE	00	01	02	03	04	05				
SPMS: Performance Planning a	nd Commitment										

Prepared by:	Noted by:
(
cameur	
CATHERINE A. MACION	MARIA THERESA BAUTISTA
Regional Document Controller	Deputy QMR





Republic of the Philippines

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Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph
ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

Division: OFFICE OF THE REGIONAL DIRECTOR - PLANNING UNIT

MASTER LIST OF RETAINED DOCUMENTED INFORMATION

DOCUMENT CODE	DOCUMENT TITLE	CUSTODIAN	LOCATION	FILING S	YSTEM	RET	ENTION PER	RIOD	DISPOSAL
DOCOMPENT CODE	DOCOMENT TITLE	COSTODIAN	LUCATION	FOLDER	SCHEME	ACTIVE	STORAGE	TOTAL	DISPUSAL
SPMS: Performance Planning an	d Commitment								
QME-QP-R12-ORD-01	Quality Monitoring and Evaluation (QME): SPMS: Performance Planning and Commitment	Planning Officer	QMS Cabinet	QMS Foder	Sequential	2 yrs		2 years after audit	Shredding
FM-QP-R12-ORD-01-01	SPMS: Performance Planning and Commitment(PSL) Process Summary Logsheet	Planning Officer	QMS Cabinet	QMS Foder	Sequential	2 yrs		2 years after audit	Shredding
	OPCR	Planning Officer	Records Cabinet	Planning Folder	Sequential	Permanent		Permanent	
	DPCR	Division Chiefs	Records Cabinet	Planning Folder	Sequential	Permanent		Permanent	
	IPCR	Individual Employees	Records Cabinet		Sequential	Permanent		Permanent	

Prepared by:	Noted by:
· ·	<i>a.</i> 1
IAN JON S. C. EMENTE	MARIA THERESA BAUTISTA
Process Owner	Deputy QMR





Republic of the Philippines DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT

REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506

Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12_dilg.gov.ph

ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083)877 2971

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RISK REGISTRY (A) OBJECTIVE RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR – PLANNING SERVICES
PROCEDURE: SPMS: PERFORMANCE PLANNING AND COMMITMENT

		RELEVANT								RISK ASS	ESSMENT					RISK CONTR	OL PLAN	
OBJECTIVE	RELEVANT ISSUE(S)	INTERESTED PARTIES (refer to IP Matrix for Requirements)	POTENTIAL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DETECTIO N	RATING	RISK LEVEL (L, M, H)	S, NS	RISK CONTROL ACTION	RPN (Risk Priority No.)	ACTION PLAN (if risk rating is significant)	RESPONSIBLE	TIMELINE	RESOURCE
1. Timely preparation and submission of the OPCR of the RD/ARD	central activities for the implementation	Bureaus and Services) 2. Regional Management	Delayed submission of the OPCR of the RD/PDs	Planning Officer/Plannin g Link is conducting /attending different activities or is on official travel/business	RD and PDs will not be able to submit their OPCR on a prescribed deadline/timeline	1. Regional Memorandum issued prescribing the deadline of submission 2. Continuous reminder to the operting units/regional focal persons of the deadline of submission of the program/project targets during the convocation activities	4	4	2	32	М	NS	ALERT	2	NA	NA	NA	NA
DPCRs/OPCRs reviewed within	Delayed submission of the OPCRs and DPCRs	1. Regional Management (RD, ARD, Division Chiefs, RFPs, Unti Heads)	OPCRs/DPCRs not in conformity with the OPCR of the RD and not submitted on time	issuance of guidelines from CO which affects compliance of RO to the timelines of the	O/D/IPCRs not submitted on time or on the prescribed deadline and no consultations made prior to the formulation of the said documents		4	4	2	32	М	NS	ALERT	2	NA	NA	NA	NA





Republic of the Philippines DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT

REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506

Tel/Fax Nos.: [083]228-666 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph

ADMIN [083] 228-7960 • FINANCE (083) 228-7959 • LGMED [083] 877-2969 • LGCDD [083)877-2971

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		RELEVANT					4			RISK ASS	ESSMENT				U	RISK CONTRO	OL PLAN	
OBJECTIVE	ISSUE(S)	INTERESTED ARTIES (refer to IP Matrix for Requirements)	POTENTIAL RISK	RISK TRIGGER	CONSEQUENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DEFECTION	RATING	RISK LEVEL (L.M.H)	S, NS	RISK CONTROL ACTION	RPN (Risk Priority No.)	ACTION PLAN (if risk rating is significant)	RESPONSIBLE	TIMELINE	RESOURCE
after receipt of	of regional and central activities for the implementation Pr	anagement RD, ARD,) egional and	Delayed submission the O/D/IPCRs	are conducting /attending different activities or is	non compliance of the staff and personnel to the timelines and deliverables of the Region		4	4	2	32	М	NS	ALERT	2	NA	NA	NA	NA
RISK ASSESSMENT:			RISK RATING	RISK LEVEL	RISK DESCRIPTION	ACTION	REQUIRE			RPN								
	ificant; 2-Minor; 3-Moderate; Najor; S-Extreme	:	1-25	Low	Not Significant	No further action requi	ređ (Retain	risk by		3								
	2-Unilkely; 3-Moderate; 4-Lii Imost Certain	ikely;	26-40	MODERATE	Not Significant	Alert level but no furth	er action re	quired for now		2								
,	likely; 2 - Likely; 3 - Low; 4 - Re ery remote	emote;	>40	нісн	Significant	Control (e.g., Treat/Mit	gate Transi	er, Terminate)		1								
Risk Rating = Impact	t X Likelihood X Detection																	

nred by:		Reviewed by:	Recommending Approval	Approved by:
EAN JON & CLEMENTE	MANUA THERESA EAUTISTA	IANJONSCIEMENTE	LAILYN A, ORTHZ, CESE	REYNALDOM, BUNGUBUNG CESO IV
Process Owner	Deputy QMR	Risk Review Committee Head	Regional QMR	Regional Director





Republic of the Philippines DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506
Tel/Fax Nos.: [083]228-6660 • [083]228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph
ADMIN [083] 228-7960 • FINANCE [083] 228-7959 • LGMED [083] 877-2969 • LGCDD [083]877 2971

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RISK REGISTRY (B) PROCESS RISK ASSESSMENT

DIVISION: OFFICE OF THE REGIONAL DIRECTOR – PLANNING SERVICES
PROCEDURE: SPMS: PERFORMANCE PLANNING AND COMMITMENT

PROCESS STEP								RISK ASSE	SSMENT					RISKCONT	ROL PLAN	
(Based on the procedure's key process steps)	POTENTIAL RISK	RISK TRIGGER	CO NSEQ UENCE (Positive or Negative)	EXISTING RISK CONTROL MEASURE	IMPACT	LIKELIHOOD	DETECTION	RATING	RISK LEVEL (L, M, H)	S, NS	RPN (Risk Priority No.)	RISK CONTROL ACTION	ACTION PLAN (if risk rating is significant)	RESPONSIBLE	TIMELINE	RESOURCE
1. Receives the signed and duly approved OPB of the Region/Sub Regional Offices (Pos)	Communication not acted on time.	Planning officer is performing differenct tasks and designations	Delay in the preparation of the Draft OPCR	Designation of understudy	3	2	3	18	L	NS	NA	3	NA	NA	NA	NA
2. Prepares and submits the draft/accomplis hed OPCR to Regional Director thru the ARD, in the case of the region and to PDs, in the case of the province, forcomments/ signature/approval	of the administrative requirements	Officer/Planning Link is conducting /attending	Delay in the conduct of the Planning workshop or consultation for OPB preparation	NONE	3	3	2	18	L	NS	NA	4	NA	NA	NA	NA
3. Cascades the approved OPCR of the RD to the	and delay in the preparation of their O/D/IPCRs	Planning Officer/PlanningLink is attending various activities due multi- functions being performed by the staff	Delay in the discussion and formulation of targets	NONE	4	3	3	36	М	NS	ALERT	2	NA	NA	NA	NA





Republic of the Philippines DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT

REGION XII

Prime Regional Government Center, Carpenter Hill, Koronadal City, 9506

Tel/Fax Nos.: (083)228-6660 • (083)228-1421 • Email: dilg_ro12@yahoo.com • Website: region12.dilg.gov.ph
ADMIN (083) 228-7960 • FINANCE (083) 228-7959 • LGMED (083) 877-2969 • LGCDD (083) 877-2971

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								RISKASSES	SSMENT					RISKCONT	ROL PLAN	
PROCESS STEP (Based on the procedure's key process steps)	POTENTIAL RISK	RISKTRIGGER	CONSEQUENCE (Positive or Negetive)	EXISTING RISK CONTROL MEASURE	IMPACT	FIKETIHOOD	DETECTION	RATING	RISK LEVEL (L, M. SI)	S, NS	RPN (Risk Priority No.)	RISK CONTROL ACTION	ACTIONPLAN (if risk rating is significant)		TIMELINE	RESOUR
4. Prepares O/D/IPCR of the	Operating units in	Personnel/DCs are on	No consultations conducted	ISSUANCE OF MEMO	4	3	3	36	₩	NS	ALERT	2	NA	NA	NA	NA
Divisions/Sub Regional Office	the	leave , in official	to discuss the targets among	RE CONDUCT OF												
and Personnel	region/provinces	business or	employees and division	CONSULTATION PRIOR												
	not well informed of	conducting various		TO THE FORMULATION										1		
	the targets	activities		OF O/D/IPCRs												
5. Consolidates the	Delay in the	Personnel are	Delayed submission of SPMS	Memorandum re:	4	4	2	32	M	NS	ALERT	2	NA	NA	NA	NA
approved O/D/IPCRs of the	submission of SPMS	attending meetings	documents	Submission of SPMS												
region and provincial offices	documents to	(inter-agency or CO		documents							i					
and personnel	appropriate offices	directive) and other									1					
	at the Central Office	activities or on official														
		business (field visits,			[
		project monitoring,														
		etc) during the period														
		of submission														
6) Receives, logs and submits	Delay in the	Records officer	Regional office unable to	Designation of an	4	1	5	20	E	NS	NA	3	NA	NA	NA	NA
the O/D/IPCRs to concerned	transmission of	attending intra offices	beat the deadline of	alternate records					17.5							
offices at the Central Office	required SPMS	meetings and other	submission	officer	1				S - 3V							
	documents	actvitiies conducted by														
		the region or Records		'i					24 1		i i					
		officer is on							A SHOOL				1 1			
		leave/absent.														
7) Retain all records	Document not easily	No system of records,	documents not retrievable in	NONE	4	3	3	36	М	NS	ALERT	2	NA	NA	NA	NA
		lack of storage facilities,	case of disaster/no maintained								}					
	place for important documents in case of	storage facility not fire	records													
	disaster (fire, floodings,	proof, no database of	1											i (I		1
	etc)	records														
RISK ASSESSMENT:		RISK RATING	RISK LEVEL	RISK DESCRIPTION			ACTION REQUI	RED				RPN				
IMPACT:	1-insignificant; 7-Minor; 3-	1 - 25	LOW		No further	action required			decision }	_		3	1			
LIKELIHOOD:	1-Rare; 2-Unlikely; 3-	26-40	MODERATE			but no further ac						1				
	1 - Very likely, 2 - Likely; 3 -	>40	HIGH				Transfer, Term					1				

ared by:		Reviewed by:	Recommending Approval:	Approved by:
IAN ION & CLAMENTE	MARIA THERESA BAUTISTA	IAN JONES CHEMENTE	LAILYN A. ORTEZ, CESE	REYNALDOM, BUNGUBUNG, CESO IV
Process Owner	Deputy QMR	Risk Review Committee Head	Regional QMR	Regional Director

