

R12 BEST PRACTICES IN DEALING WITH **COVID-19** CRISIS (BATCH 3)



**DEPARTMENT OF THE INTERIOR
AND LOCAL GOVERNMENT
SOCCSKSARGEN**



PROVINCE OF COTABATO

LGU: Midsayap

WHOLE-OF-COMMUNITY-APPROACH IN THE SOCIAL AMELIORATION DISTRIBUTION

The Local Government Unit of Midsayap posted one of the highest numbers of SAP beneficiaries served in the country with 23,829 families. While the number is huge, the payout only lasted four days from April 21-24, 2020.

One of the good practices initiated by the LGU is the multi-sectoral whole of community approach in the implementation of SAP. This approach involves non-government organizations and community volunteer groups in the provision of logistical support particularly on transportation, encoding, and validation of beneficiaries' details. The team

also ensured that security, peace and order, and protocol on social distancing, among others are followed.

Adhering to the national battlecry that we must heal as one and to promote the concept of *Bayanihan*, partners from the 34th Infantry Battalion of the Philippine Army, PNP Midsayap, Bureau of Fire Protection, DSWD, DILG, LGU department heads and employees, REACT Midland, Rotary Club of Midsayap, members of the business sector, and private volunteers were one in the SAP distribution.

This was initiated by the department heads of the LGU knowing that the SAP distribution will not be an easy task. With the support of the Local Chief Executive, the Municipal Administrator, and the members of the Local Finance Committee, the personnel involved were gathered and the plan of volunteers to make the task easier was materialized.

The LGU mobilized some 500 staff from municipal and regional agencies, including uniformed personnel, as part of the composite team. Twenty Special Disbursing Officers (SDOs) were tasked to lead the



UNITED WITH ONE GOAL. MSWDO Karl Ballentes conducted an orientation about the SAP and the distribution plan to 500 personnel who took part in whole-of-community-approach of LGU Midsayap



WE HEAL AS ONE. Some 500 strong men and women from the government and the private sector joined forces to ensure the timely distribution of the SAP funds and to ensure that health protocols are ensured.



CLEAR GUIDANCE. The implementation of the SAP in the Municipality of Midsayap has been consistently monitored by the DSWD FO XII. No less than the Asst. Regional Director Bonifacio Selma visited Midsayap on April 16 and April 21 (first day of Payout).

payout with the average of 15 barangays per day, finishing all the 57 barangays in four days. The said team helped the Local Government of Midsayap to ensure that SAP assistance is re-

ceived by qualified family beneficiaries.

As a result of this initiative, Midsayap ranked first in Region XII, second in the

entire Mindanao, and fifth in the country in the list of LGUs with the highest number of beneficiaries served, based on the DILG report last April 27.

COMPOSITE TEAM REPRESENTED.

Employees of the Local Government Unit of Midsayap together with MLGOO Sadria Paglala serve as special disbursing officer, observer, and members of the composite team during the SAP payout in Midsayap.



LGU: Midsayap, Cotabato Province

MSWDO OPERATION CENTER FOR SAP AND RELIEF RESPONSE



MSWDO EOC FULLY OPERATIONAL.

The daily grind under the MSWDO operation center includes data banking of SAP beneficiaries and updates of the list of relief pack recipients per barangay.

Being the lead office in relief response, the MSWD established its own Emergency Operations Center. This was later coordinated to the main Emergency Operation Center (EOC) of the LGU.

The establishment of the Operation Center was instrumental in the operation and survival of the Office since major programs and efforts are implemented through it.

The MSWDO Operations Center serves as a hub for all the relief efforts of the Municipality, including the implementation of the SAP. Daily reporting sessions were made; data banking and updating were also done regularly. A 24/7 hotline was also launched in the Operation Center to cater to grievances, complaints, and queries. An improvised data collection system was also devised in determining the number of

households per barangay who are qualified for SAP.

Press releases were also made from time to time to promote transparency in the programs implemented by the LGU. These data are presented through radio, print, and online.

As a data management hub, the Operation Center provides information related to the municipality's accomplishments and identified concerns during relief operations which are then transmitted to the Mayor's Office, through the Emergency

Operation Center, for appropriate decisions.

The Operation Center was not only meant as a physical facility but as a venue for planning and decision-making.

With the support of Mayor Romeo Araña, the 24/7 Operation Center puts together planning, data banking, and execution seamless and efficient.

As a result, sound decisions and efficient tasking are made based on accurate and timely data.

DIRECTION AND COORDINATION.

Midsayap Mayor Romeo Araña and the DSWDO XII Team headed by Asst. Regional Director Bonifacio Selma together with Mr. Merdibon Manggana and Mr. Kevin Camarinas during their visit in Midsayap on April 16. ARDD Selma also visited the EOC of the MSWDO and gave a message of inspiration to the staff during the full swing implementation of the SAP



SETTING -UP OF A VOLUNTEER PROGRAM FOR RELIEF RESPONSE AND SAP IMPLEMENTATION



VOLUNTEERS IN ACTION. From repacking to distribution, the efforts of the volunteers augment the existing human resource of the MSWD Office.

The program pools together more than 100 volunteers from all walks of life who have served from the encoding process of the SAP and the relief distribution of the LAP. Before deployment, the volunteers underwent an orientation and are debriefed from time to time.

COVID-19 is not only a medical battle, but a social battle as well. The municipality's informal sector has been greatly affected due to the implemented community quarantines.

This redefined the meaning of

“affected” which focuses not only those who got sick due to the virus but of families with empty pockets and stomachs as well.

The LGU was quick to respond to these problems through the provision of relief packs. However the relief efforts remain to be a huge task. The MSWDO has to put on double effort as they implement both the LAP and the SAP program. To augment the human resource, a volunteer program was initiated by Municipal Social Welfare and Development Officer John Karlo Ballentes. The pro-

gram, which started by calling out some persons to help, was later on institutionalized. Young individuals volunteered for the program.

As a result, the volunteer program ensured strong human resource support for MSWDO. By increasing the number of individuals to help, the burden is shared and the goal of providing the needs of the people are served and accomplished efficiently. Lasting bonds of respect and camaraderie were also developed among the volunteers.

STRONG SUPPORT. Under the volunteer program, volunteers also provide transportation needs to ferry the relief packs to the barangays. The LGU was able to pool a total of 20 vehicles from private individuals and civic organizations.



LGU: Midsayap, Cotabato Province



SERVING THE AFFECTED. Under the program, target beneficiaries are given relief packs mostly containing rice, canned goods, noodles, assorted vegetables, dressed chicken, fruits, among others. These were distributed by over 200 volunteers.

LOCALIZED AMELIORATION PROGRAM (LAP)

While the SAP has benefitted 23,829 families in Midsayap, many still need the same assistance. The LAP is an LGU-initiated program that aims to assist vulnerable families by providing food items.

The concept of the program stems from the idea that all are affected by the present crisis, especially the poor or those belonging in the vulnerable sector i.e. PWDs, senior citizens, solo parents, among others.

Aware of the national government's limited resources to address this pandemic, the local government launched the LAP as a continuing relief effort to the municipality's remaining 7,000 families who did not qualify in the SAP program. Furthermore, the program also caters to farmers by way of pur-

chasing their produce which are then provided to the program's family beneficiaries as relief goods.

The LAP is an expression of the local government's concern and dedication in truly serving the people of Midsayap especially in this time of crisis.

LAP formally started on April 30, 2020 and continues up to today.

As a result, a total of 7,053 families from all 57 barangays benefited from the program, including local farmers who serve as suppliers of the program's relief goods.

SUPPORT TO LOCAL FARMERS. The Localized Amelioration Program does not only focus on qualified SAP beneficiaries who weren't able to acquire cash assistance. The implementation of the program is another way of helping local farmers and producers as some of the contents of the relief aid were purchased from them.



THE LOCALIZED AMELIORATION PROGRAM MECHANISM (LAP, LAPX, LAPX2)

On top of the 7,000 beneficiaries served in the span of 30 days under the first round of the Localized Amelioration Program, additional beneficiaries totaling to 3,000 more are to be served under the newly initiated Localized Amelioration Program Expanded (LAPX), and Localized Amelioration Program Expanded Extended (LAPX2).

The LAP addressed those who were able to fill out the SAC forms and categorized as poor but did not pass the SAC qualifications. That

means if they were not able to fill out the SAC, there is no way they will be LAP beneficiaries. Thus the LAPX.

LAPX qualifies those who did not fill out the SAC form but are poor and needs support against the economic effect of the pandemic.

LAPX2, on the other hand, aims to qualify specific vulnerable sectors identified as Poblacion's urban poor and the members of cultural minorities in the up-

land area.

The LAPX is currently ongoing benefiting some 2,000 families while beneficiaries for LAPX2 are on-going validation.

The end of the battle against Covid-19 seems uncertain but the recent endeavors of the LGU give us hope that the battle can be won. The fight against this pandemic took us to many learning curves, but one thing is for sure, the LGU cannot do it alone. Collaboration is key to be able to heal as one.

VALIDATION OF VULNERABLE SECTORS. Staff of the MSWDO started on June 8 2020 the validation of the targeted 1,000 beneficiaries under the Localized Amelioration Program Xpanded Xtended (LAPX2). The program will be piloted in the Poblacion with poor residents and indigenous people living in upland barangays as beneficiaries.



LGU: Midsayap, Cotabato Province

“BARRIO TIANGGE”, MIDSAYAP’S MOBILE MARKET

In partnership with the Midsayap Federation of Market Vendors Association and other business establishments in Midsayap, the local government adopted a responsive business model called “Midsayap Mobile Market” (Barrio Tiangge) to operationalize the Enhanced Community Quarantine (ECQ) scheme and social distancing.

This COVID-19 Economic Emergency Plan was conducted on April 21, 2020 until April 24, 2020, aligned with the distribution of the Social Amelioration Program (SAP) in the 57 barangays of Midsayap, North Cotabato. Barangay residents were encouraged to purchase their

needs through the Barrio Tiangge instead of visiting the town’s public market.

All Barangay Councils, through their respective Punong Barangays, were requested to make their covered courts or Barangay Halls available to serve as the Barrio Tiangge’s venue. Barangay Tanods were also tapped for security to ensure that the public follow the minimum health standard such as wearing of face mask and social/physical distancing during the Mobile Market Day.

This initiative was spearheaded by the Local Economic and Investment Promotion Division (LEIPD) in collaboration with the Department of Trade

and Industry (DTI)-Midsayap Satellite Office, Municipal Economic Enterprise Office (MEEEO) and Municipal Agriculturist Office (MAO), who serve as active partners in the employment of more innovative protocols to combat this COVID-19 crisis thru supervision and price monitoring.

As a result, the Barrio Tiangge was able to raise a total gross sales of Php 3,131,236.00 during its four days of operation.

LGU-Midsayap therefore concludes that the Barrio Tiangge was successful and is a best practice against COVID 19 pandemic. It was able to yield higher income for businesses in the municipality in this time of community quarantine.

Furthermore, residents were also given an opportunity to buy their essential goods without the need to travel far from their homes.



Midsayap PNP, Cotabato Province

Adopt a Family

The Midsayap Municipal Police Station, headed by PLTCOL John Miridel Racho Calinga, initiated the Adopt a Family program dubbed as "Kapwa Ko, Sagot Ko" which aims to support less fortunate families sustain their needs especially in this time of COVID-19 crisis.

Under the program, the PNP provides sacks of rice, groceries, and cash assistance. Officials, BPATs, and BHERTs assist the PNP in the implementation of the program.

The objective of this program is to build an atmosphere of cooperation, benevolence and closer relationship to the community.

At least Php 143,166 worth of cash and groceries were given to some 100 family beneficiaries of the program.



Midsayap BFP, Cotabato Province

ESTABLISHMENT OF DECONTAMINATION TEAM AS PRE-EMPTIVE MEASURE IN COMBATting COVID-19 PANDEMIC



Upon the declaration of the World Health Organization of the outbreak of COVID19 with its unprecedented implications, the local government of Midsayap has earnestly responded to the urgency to minimize, if not prevent, the transmission of this pandemic virus. The establishment of the Decontamination Team, composed of BFP personnel in coordination with the MDRRMO, is one of the pre-emptive measures initiated by the local government.

The LGU has established twelve (12) checkpoints/control points manned by the PNP, AFP, RHU and some LGU personnel. The BFP, being a member of both Covid-19 Task Force Shield and Emerging Infectious Diseases (EID), was specifically tasked to perform the decontamination procedures as the agency has its long standing

background on Chemical, Biological, Radioactive, Nuclear and Explosive (CBRNE) Response Training from the US State Department. Each control point has been installed with hand washing stations and Decon booth for frontliners to oblige the by-passers to do hand

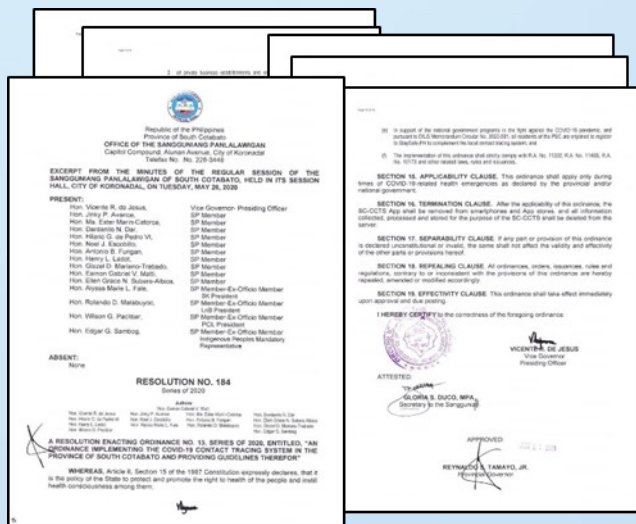
washing. The BFP Decon Team regularly inspects each hand washing station and conducts water rationing. Also, the team conducts consistent decontamination of public places, main streets and national highways, quarantine facilities, and vehicles used in transporting Covid-19 PUMs and PUIs. Moreover, as they concluded their daily tour of duty, frontliners with proper PPEs are properly decontaminated making sure that they are protected from the said virus before returning to their homes. Lastly, the Team ensures 24/7 on-call response for Covid related cases.

As a result of this endeavour, the municipality recorded zero case of Covid-19.



PROVINCE OF SOUTH COTABATO

LGU: South Cotabato



The Provincial Government of South Cotabato has steadfastly and painstakingly responded to the country’s fight against the dreaded coronavirus disease (COVID-19), with the mechanisms such as a COVID-19 Center in the Municipality of Surallah (Treat), a COVID-19 Testing Center in Dr. Arturo P. Pingoy Medical Center through public-private partnership (TEST), and a contact tracing system in place (Trace). All these three mechanisms successfully address the Department of Health’s 3Ts (Trace, Test, Treat) and the provincial government’s criteria in reopening economic activities in the province.

The South Cotabato-COVID-19 Contact Tracing System (SC-CCTS), enacted through Provincial Ordinance No. 13 series of 2020 entitled, “An Ordinance Implementing the COVID-19 Contact Tracing System in the Province of

NO CCTS CARD, NO ENTRY

SOUTH COTABATO COVID-19 CONTACT TRACING SYSTEM ONLINE CITIZEN REGISTRATION

- Go to southcotabato.ph. Click REGISTER, and select CITIZEN from the menu.
- Fill up the form that appears with all relevant information. Click REGISTER when done.
- Wait for the VERIFICATION EMAIL. Follow the instructions to verify your identity.
- You will then receive a CONFIRMATION EMAIL with your printable CCTS ID.

IF ANY PROBLEMS ARISE DURING REGISTRATION, SEND AN EMAIL TO PP001TH@GMAIL.COM

South Cotabato,” is a localized web and mobile application that aims to contain and avert the spread or transmission of the virus through the quick and immediate contact tracing of people who may have been possibly exposed to positive COVID-19 confirmed patients

within the province. The system also aims to put in place an effective contact tracing system that considers the safety of some of the most disadvantaged sectors—those without mobile phones and without access to the internet or Bluetooth.

In order to ensure the effective and efficient contact tracing of those individuals, the ordinance requires all government offices/agencies, private establishments and public utility vehicles operating within the territorial jurisdiction of South Cotabato to implement the SC-CCTS effective June 25, 2020. The ordinance further outlines corresponding penalties and sanctions for all government offices, agencies, private establishments and public utility vehicles who failed to register, scan CCTS cards of clients/visitors and/or maintain a manual logbook.

SARANGANI PROVINCE

LGU: Malapatan

MALAPATAN'S BEST PRACTICES IN DEALING WITH COVID-19 CRISIS

MANDATORY SUBMISSION OF LOCATOR SLIPS IN BORDER CHECK-POINTS



Since the declaration of the Enhanced Community Quarantine due to COVID-19 pandemic, and upon the establishments of border checkpoints, LGU Malapatan strictly imposed the mandatory submission of Locator Slips from all individuals who will enter the municipality. This is one of the initiatives of LGU Malapatan to keep track of the people who are entering the munici-

pality and to monitor the movements and health status of every individual crossing the Malapatan border. The submitted Locator Slips will also be used for contact tracing. The LGU continues to impose the submission of Locator Slips for the same purpose. The LGU is now on data banking all collected Locator Slips for future references.

ACQUISITION OF BROOM STICKS

In order to support the livelihood of Malapateños, Mayor Salway Sumbo Jr. purchased locally-made broomsticks in Malapatan to augment the people's financial needs during this time of crisis. Over 8,200 pieces of broomsticks were procured which will be donated to all the schools in the municipality.



EVERY SUNDAY IS DISINFECTION DAY IN THE MUNICIPALITY



During the Enhanced Community Quarantine status of the municipality, LGU Malapatan strictly imposed that “Every Sunday is Disinfection Day”. Every Sunday of every week was observed as Disinfection day. All travels coming in, out, or within the municipality, except for emergencies, are prohibited on the said day. . In addition, all establishments were directed to close during Sundays, with an exception on establishments that provide health services and other immediate/emergency commodities. Also, residents are highly encouraged to clean their own premises during Sundays. The Disinfection Day is facilitated by Municipal Disaster Risk Reduction and Management Office, Bureau of Fire and Municipal Health Office.

RAPID ANTIBODY TESTING IN THE MUNICIPALITY



LGU Malapatan purchased more than 1,000 Rapid Test Kits and with this, all Persons Under Monitoring, Persons Under Investigations, Persons of Interest, Local Stranded Individuals, Returning Overseas Filipinos ,and frontline workers were tested. Malapatan is the first municipality in Sarangani to conduct the expanded testing which started last May 25, 2020. LGU Malapatan still continuously conducts its expanded testing especially to the arriving ROFs and LSIs in the isolation areas.

SARANGANI PROVINCE

LGU: Alabel


CREATION OF GRIEVANCE COMMITTEE



(Above) Investigation of Social Amelioration Program Complaints at Barangay Domolok, Alabel by the Grievance Committee. (Below) Copy of the signed Executive Order creating the Grievance Committee.

Several issues, concerns and complaints surfaced during the implementation of the Social Amelioration Program (SAP) in the Municipality of Alabel. These include several waving of SAP grants which led to replacements of beneficiaries, numerous appeal for inclusion to the SAP, and non-appearance of beneficiaries during the scheduled pay-out which resulted to delays in the distribution process.

To address the issues, Mayor Vic Paul Molina Salarda signed Executive Order No. 31 "An Order Creating the Grievance Committee purposely to Attend to Issues and Concerns Relative to the Social Amelioration Program (SAP) Implementation" in the Municipality on April 30, 2020. The EO laid down the composition of the grievance committee chaired by Mr. Herson D. Dema-ala, Municipal Administrator.


 Republic of the Philippines
PROVINCE OF SARANGANI
 Municipality of Alabel
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OFFICE OF THE MUNICIPAL MAYOR
 Telefax No.: (083) 508-2084

EXECUTIVE ORDER NO. 31
 Series of 2020

"AN ORDER CREATING THE GRIEVANCE COMMITTEE PURPOSLEY TO ATTEND ISSUES AND CONCERNS RELATIVE TO SOCIAL AMELIORATION PROGRAM (SAP) IMPLEMENTATION IN THE MUNICIPALITY OF LABEL, SARANGANI PROVINCE."

WHEREAS, Executive Order No. 19, Series of 2020 Placing the Municipality of Alabel under Enhanced Community Quarantine to Prevent the Transmission of Covid-19, was issued by the Local Chief Executive to protect its constituents from the threat of said deadly virus in relation to Proclamation No. 929, series of 2020 issued by the President Rodrigo Roa Duterte, placing the entire Philippines under a State of Calamity.

WHEREAS, the "Bayanihan to Heal as One" Act empowers the National Government to provide an emergency subsidy to eighteen (18) million low-income families as defined in Joint Memorandum Circular No. 1, Series of 2020. The subsidy shall amount to a minimum of Five Thousand Pesos (Php. 5,000.00) to a maximum of Eight Thousand Pesos (Php. 8,000.00) a month for two (2) months to provide for basic food, medicine, and toiletries. The subsidy shall be computed based on the prevailing regional minimum wage rates and the existing subsidy programs of the local and national governments.

WHEREAS, along the SAP implementation in this municipality, issues were encountered and several complaints were received such as continues waving of SAP grants from those validated ineligible beneficiaries that lead to replacement, numerous appeal for enclose on and exclusion to SAP, and non-appearance of beneficiaries during scheduled pay-out which resulted to re-scheduling;

WHEREAS, there is a need to create a Grievance Committee who will attend to complaints and settle the same in the local level as possible;

NOW THEREFORE, by virtue of the power vested in me by law, I **VIC PAUL MOLINA SALARDA**, the Local Chief Executive of the Municipality of Alabel, Sarangani Province, do hereby order the Creation of the Special Action Committee Purposley to Attend Issues and Concerns Relative to Social Amelioration Program (SAP) Implementation in the Municipality of Alabel, Sarangani Province.

SECTION 1. COMPOSITION. Grievance Committee shall be composed of the following:

Chairperson: **MR. HERSON D. DEMA-ALA**
 Municipal Administrator

Members: **MS. FLORENCE P. ABELARDE**
 M.L.GOO
MS. LERMA A. WABINGA, RSW
 MSVDDO
ENGR. TOMAS G. MONTEFALCON, ENP
 MPDC

MR. ABNER H. LABANIEGO, MPA
 MBO
 ENGR. CESAR P. GINGOYON, JR.
 MCR

ALL BARANGAY COUNCILORS-COMMITTEE CHAIR ON SOCIAL WELFARE AND DEVELOPMENT

SECTION 2. FUNCTIONS. The Grievance Committee shall perform the following duties and functions:


- Act/Investigate on the complaints/issues and concerns logged in the office based on the prevailing guidelines set forth in the implementation of the program;
- Come up with a stable decision on the solution to any issues, concerns and complaints;
- Convene for a meeting anytime when the necessity arises; and
- Do other tasks as may be instructed.


SECTION 3. SEPARABILITY CLAUSE – In the event that any provision of this ORDER or any part hereof is declared unconstitutional, invalid, or illegal by a competent authority or a court of law, the provisions not thereby affected shall remain force and effect.


SECTION 4. REPEALING CLAUSE. All orders, issuances and memoranda issued inconsistent herewith are deemed superseded, cancelled and/or revoked.

SECTION 5. EFFECTIVITY. This Executive Order shall take effect immediately.

Signed this 30th day of April, 2020 at the Municipality of Alabel, Sarangani Province, Philippines.


VIC PAUL MOLINA SALARDA, MPA
 Municipal Mayor

Serbisyong Matinud-anon Intigridad Lauman Epektibo para sa Alabel 

Serbisyong Matinud-anon Intigridad Lauman Epektibo para sa Alabel 

RELIEF DISTRIBUTION

To support its constituents in surviving the crisis, the Municipality of Alabel, through the recommendation of the Anti-Covid19 Response Incident Management Team, distributed one (1) sack of rice to all its residents who did not receive financial assistance from the Social Amelioration Program (SAP), Department of Labor and Employment-COVID-19 Adjustment Measures Program (DOLE-CAMP) and Pantawid Pamilyang Pilipino Program (4P's) of the government.



