

R12 BEST PRACTICES IN DEALING WITH **COVID-19** CRISIS (BATCH 4)



**DEPARTMENT OF THE INTERIOR
AND LOCAL GOVERNMENT
SOCCSKSARGEN**



PROVINCE OF COTABATO



In order to reach out to all stranded North Cotabateños across the country who wish to come home, the Provincial Government established a social media page for wider communication reach. Through the initiative, the provincial government was able to gather data concerning their stranded citizens and was able to relay important announcements and advisories regarding their repatriation schedules.



LGU: Kidapawan City, Province of Cotabato



LIBRENG GUPIT LABAN COVID

The program was initiated by the City Government of Kidapawan to address two concerns during the City-wide community quarantine: barbers and beauty parlor workers who lost their main source of livelihood due to the closure of barbershops and salons, and people's constant visits in public places to find establishments that provide haircuts.

The program aims to give barbers and beauty parlor workers the opportunity to earn during the communi-

ty quarantine, and help people save from unnecessary spending while limiting their exposure in public places.

The City Government recognized that a decent haircut equates to a good sense of well-being. Considering the anxiety and internal tension felt by the people during the community quarantine, the program gave them the needed feeling of self-importance and dignity.

Haircuts were given for free with due priority to frontline workers, senior

citizens, and minors.

At least 6,000 individuals from all 40 barangays of Kidapawan City benefitted in the program. Meanwhile, barbers and parlor workers were paid Php 800.00 per day for 10 days for their services rendered regardless of the number of clients served. Strict disinfection measures were observed during the haircut, and the workers were required to wear face shields and facemasks during the conduct of the activity. A waiting area was also established to ensure physical distancing.

LGU: Midsayap, Cotabato Province

TUPAD #BKBK



TUPAD Barangay Ko, Bahay Ko (#BKBK) is a safety net program of the Department of Labor and Employment for informal workers affected by the implementation of the Enhanced Community Quarantine against COVID-19.

TUPAD qualified beneficiaries will work for at least 10 days with compensation. They will also receive personal accident insur-

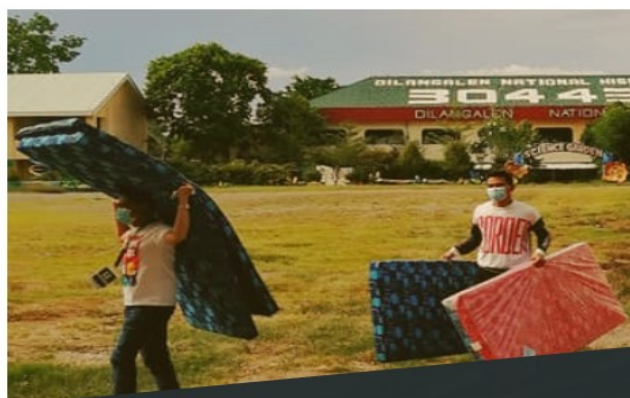
ance and Personal Protective Equipment.

They are task to disinfect and clean their respective houses and surroundings.

Identified beneficiaries were endorsed to DOLE.

TUPAD aided the financial needs of 300 displaced informal workers in Midsayap due to COVID-19.





MUNICIPAL ISOLATION FACILITIES FOR COVID-19 CASES



This is a strategy to properly contain/quarantine individuals who may possibly be infected by the COVID-19 virus in strategic facilities in order to protect the general public. In this regard, existing government buildings (e.g., Bahay Pag-asa, public schools, etc.) were utilized to maximize efficiency of resources.

The main purpose for this strategy is to limit the spread of COVID-19 virus

and to give proper management for those who are affected by the disease.

This strategy was materialized through the initiative of the members of Midsayap EOC and in cooperation with other line agencies. The Municipal Isolation Facility has been functional since March 29, 2020 and is continually serving residents of Midsayap who may need isolation for safety purposes. The first

isolation facility established was the Bahay Pag-asa which can serve eight (8) symptomatic suspect cases. As to this date, the number of Municipal Isolation Facility is up to seven (7) and can serve more individuals at a time.

With the establishment of these facilities, the safety of the general populace was ensured and the fear of community transmission is deterred.

LGU: Midsayap, Cotabato Province

AGRICULTURE ACTION PLAN

"Food Sufficient Midsayap Amidst Pandemic"

The Seed Kits for Farmers aims to ensure that farmers and their families will have home-grown vegetables as food this time of crisis. The local government purchased 'pinakbet-type" vegetable seeds such as okra, bitter melon (ampalaya), eggplant, string beans, tomato, and other leafy vegetables such as kangkong and pechay, from a local agri-supply store . Moreover, the local government also purchased mungbean seeds from farmers which were also distributed to farmer-beneficiaries. A total of 1,848 farmers received vegetable seeds and 2,797 farmers received the mungbeans seeds from 57 barangays .



KADIWA NI ANI AT KITA ON WHEELS, a partnership with the Department of Agriculture XII, the program aims to increase small farmers and fisher-folks' income through direct product selling to end-users.

The local government imposed strict security and passage of trucks, closely coordinated with DA on the volume of products to be sold, and ensured minimum health protocols were observed during the conduct of the activity. Unsold products during the activity were bought by the local government.



Highlighting the significance of rice to local food security and price stability, the Local Government Unit partnered with the Department of Agriculture's **Rice Resiliency Project** that aims to increase food sufficiency to ensure food availability, accessibility, and affordability.



ACTIVATION OF A 24/7 EMERGENCY OPERATION CENTER FOR COVID-19



The COVID-19 pandemic has significantly affected the lives, security, and welfare of the people all over the world. The Local Government Unit of Midsayap is responding with concrete actions to support the global response to the pandemic. It launched and activated a 24/7 Emergency Operation Center for COVID-19 to address issues with regards to the pandemic effectively.

To ensure a systematic and organized response to the threats of the pandemic, the LGU established an Incident Command System. This is with the active involvement of different government offices to further strengthen the efforts of the LGU against the pandemic. The initiative formally began last March 16, 2020 and continues to be operational until needed.

The main objective of this initiative is to properly implement the Quarantine Protocols to ensure the safety and welfare of the public. With the establishment of the 24/7 Emergency Operation Center, the Municipality managed to stabilize the number of COVID positive cases to only one (1) confirmed case in the past 3 months. Strict Quarantine Protocols were observed. People coming in and out of the municipality were regulated. Contact tracing and isolation of those who are quarantined in a separate Isolation Facility were also done efficiently.

LGU: Midsayap, Cotabato Province

MENRO: MAINTAINING CLEANLINESS AGAINST COVID-19

Daily monitoring and surveillance to all establishments if health protocols are applied

MENRO daily inspects establishments in the municipality to monitor their compliance to the government's minimum health standards against COVID-19. The local government aims to harmoniously work with business establishment owners to fight the on-going crisis.



Collection of infectious waste/garbage in the entire municipality

Sanitary personnel of the local government sprays disinfection solution to garbage wastes prior to collection and disposal to condemnation tank. Personnel were also provided with PPEs while collecting the community's wastes.



Massive disinfection of Public places

MENRO, along with other LGU offices and agencies conduct synchronize disinfection of public places .



SARANGANI PROVINCE

24/7 Sarangani Tele- Konsulta

To curb the influx of patients in hospitals and healthcare centers in Sarangani, the Provincial Health Office (PHO) launched "24/7 Sarangani Tele-Konsulta", a virtual consultation that allows health care professionals to evaluate, diagnose, and treat patients.

This is pursuant to the Provincial Executive Order No. 08 "Declaring General Community Quarantine and Strengthening Measures to Prevent and Further Spreading of Coronavirus Disease (COVID-19) in the Province of Sarangani."

The service, in particular, will allow those who are ill to call and consult with medical personnel regarding their symptoms without having to check-in at a hospital.

Of the six province-run hospitals in Sarangani, Dr. Cor-

BUKAS NA ANG ATING LINYA



**PWEDE NANG
MAGPAKONSULTA THRU
TEXT OR CALL SA ATING
MGA DOKTOR
SA SARANGANI
HEALTHCARE FACILITY.**



CONTACT
0951-307-5985
0927-380-3633
PARA SA TELE-KONSULTA

nelio Martinez Sr. Memorial Hospital in Kiamba was the first to operate the Tele-Konsulta service. Each hospital has one mobile phone with permanent SIM cards for Globe and Smart, one separate landline, and shifting staff designated for the Tele-Konsulta service operations 24 hours a day and 7 days a week.

The Sarangani 24/7 Tele-Konsulta is already a part of what is being required in the Universal Health Care Act which focuses on the strengthening of the primary health care services. The implementation of this service also came after the

Department of Health (DOH) launched DOH-COVID Hotlines with Telimed Management Inc. and Medgate to provide "TeleMedicine" consultations to patients who need COVID-19 medical advice and other non-COVID19 primary consultations.

However, unlike DOH's "Telemedicine" which is run by a third party operator, Sarangani's "Tele-konsulta" is operated by the Provincial Government. Sarangani aims to continue this initiative even after the COVID-19 crisis has ended.

SULTAN KUDARAT PROVINCE

From the onset of COVID-19, Governor Suharto T. Mangudadatu, PhD immediately convened the heads of

frontline agencies including non-government organizations to prepare for the fight against the entry

and spread of coronavirus in the province after it was declared a pandemic by the World Health Organization.

Establishment of Incident Command System

Governor Mangudadatu established the PLGU's Incident Command System through Executive Order No. 24 dated March 26, 2020 to formulate and implement plan of actions, prevent the entry and spread of COVID-19 in the province, and provide necessary support for the constituents affected by the crisis. The ICS is composed of the local government's Head of Offices and supervised by the Chief Executive himself. Coordination meetings with national line



agencies and non-government organization partners are conducted by the ICS team to intensify the local government's plan of actions. The Governor also ensures that all his Executive Orders are in consonance with the issued Executive

Orders of the President, Rodrigo Roa Duterte, and are widely disseminated in the province through the local government's one-hour radio program, "Provincial Update", aired twice a week.

Synchronization of delivery of support

Synchronization of the delivery of support for the constituents was ensured by proper coordination with the barangay, municipal, and other support groups. The provincial government has allocated 12, 000 sacks of rice along with other essential goods which were distributed to at least 200,000 beneficiaries. Private individuals also donated food supplies for the province's frontline workers.





Prepared Medical facilities

The provincial government's new Provincial Hospital is now operating 24/7 and ready to serve COVID-19 patients along with its other district hospitals located in the town of Lambayong, Senator Ninoy Aquino, and Lebak. The Provincial Mobile Hospital

was also utilized to ensure the needed health care of the constituents. Furthermore, the provincial government installed an isolation center at Lambayong District Hospital, augmented the designated quarantine stations in the town of Isulan where

most of the province's health workers are stationed, and forged a partnership with a local hotel that offered its establishment as an additional isolation center. Barangays have also established their respective isolation facilities.

Tightened Security Measures

Tightened security measures in all entry and exit points in intra-boundaries and inter-provincial boundaries were ensured by creating composite teams of police, military CVOs, health and social workers.



Sultan Kudarat's Sagip LSI Task Force

Apart from assisting their returning residents, Sultan Kudarat's Sagip LSI Task Force extends their assistance to strandeds from other neighboring provinces as well. The provincial government caters strandeds from the provinces of South Cotabato, Maguindanao, and Cotabato whenever there are still available slots to serve to as many returning residents of Region XII as possible.



LGU: Tacurong City, Sultan Kudarat

TACURONG CITY COVID-19 TASK FORCE

GLOBE 0977 862 0002
SUN 0933 855 0248
SMART 0999 175 4776

HOTLINE NUMBERS

BARANGAY HEALTH EMERGENCY RESPONSE TEAM (BHRT) HOTLINE NUMBERS:
 (Barangay COVID-19 Task Force)

BARAS	09985550701	NEW LAGAO	09169211041
BUENAFLO	09050961378	NEW PASSI	09488845791
CALEAN	09262054930	POBLACION	09560364109
D'LEDESMA	09978351322	RAJAH MUDA	09073252405
EJC MONTILLA	09553486162	SAN ANTONIO	09265497855
GRINO	09357679154	SAN EMMANUEL	09207810005
KALANDAGAN	09068673164	SAN PABLO	09297558604
LANCHETA	09517359976	SAN RAFAEL	09277238669
NEW CARMEN	09168814452	TINA	09361174833
NEW ISABELA	09085648748	UPPER KATUNGAL	09558908328

[@gutacurongcity](#) [@gutacurong](#) [tacurong.gov.ph](#)

COVID-19 INFORMATION DRIVE

To gain people's trust and cooperation this time of pandemic, Tacurong City ensured its residents are well-informed through a strong communication plan with the use of traditional and modern media platforms such as print, radio, public/media briefings, pamphlets, videographics, recorida, social media, Facebook live streaming, infographics, tarpaulins, and the LGU's official website.

Kapihan sa Kahanginan, the LGU's official radio program, also airs various episodes tackling the different issues regarding community quarantine, schedule of relief assistance distribution, available government financial assistance, policies related to COVID-19, among others.

The LGU has an existing information team with modern equipment that can churn out quality materials. With cooperation from the city's printing shops, these information materials were produced in a short amount of time and distributed to the barangays and other partner stakeholders. Right at the very first pronouncement regarding COVID-19, the information team began producing relative contents under the order of City Mayor Angelo O. Montilla.

Through this, the local government maintains

transparency in its activities and initiatives against COVID-19 and the residents remain informed of the recent policies and guidelines on community quarantine, health protocols, among others.

Information is a powerful tool in combating this pandemic. Only through effective information dissemination can cooperation, order, and resilience be fostered with the people. Also, Investing in better tools, forming a dedicated information team, and good leadership can help do the job.

PAALALA

MGA IPINAGBABAWAL SA ENHANCED COMMUNITY QUARANTINE:

- MAHIGPIT NA IPINAGBABAWAL ANG PAGLABAS NG BAHAY.
- ISANG TAO LAMANG KADA PAMILYA ANG PWEDENG MAATASAN NA BUMILI NG PAGKAIN, GAMOT, AT IBA PANG MAHAHALAGANG PANGANGAILANGAN. KAILANGANG MAGPAKITA NG QUARANTINE PASS.
- BAWAL ANG BACKRIDE O ANGKAS SA MOTOR.
- BAWAL BUMIYAHE ANG MGA PAMPASAHERONG TRAYSIKEL, VAN, MULTICAB, AT IBA PA.
- DUMISTANSIYA NG ISANG METRO SA MGA TAO UPANG HINDI MAKONTAMINADO NG KANILANG LAWAY, PAWIS, AT IBA PANG DROPLETS NA PWEDENG PAGMULAN NG COVID-19
- PARA SA MAY MGA PRIBADONG SASAKYAN, ISANG PASAHERO LAMANG ANG PWEDENG SUMAKAY SA MAY LIKURAN. MAY DISTANSIYANG ISANG METRO ANG MGA PASAHERO KUNG ITO AY VAN O MULTICAB.
- ANG PALENGKE AY BUKAS LAMANG MULA 5AM HANGGANG 6PM.

MAGTULUNGAN PO TAYONG LAHAT. SUMUNOD SA MGA ALITUNTUNIN NG ENHANCED COMMUNITY QUARANTINE UPANG HINDI MAHAWA NG COVID-19.

TASK FORCE COVID -19 HOTLINES:
 GLOBE - 0977 862 0002
 SUN - 0933 855 0248
 SMART - 0999 175 4776

NO MOVEMENT SUNDAY/DISINFECTION DAY



Tacurong City is the economic hub of Sultan Kudarat. Thus, there is always an influx of vehicles and people, including those from the neighboring municipalities, that transact business in the city. Such a crowd increases the risk of viral contamination. Thus, Tacurong City Task Force COVID-19 saw the need to disinfect the busiest streets and most crowded places in the city. These are the highways, heavily-trafficked barangay roads, public market, pavements/sidewalks, and public terminals.

However, the hurdle in accomplishing this task was the presence of vehicles and people meandering all over these targeted places. The **No Movement Sunday** was conceptualized out of this challenge. Without the usual traffic, the CENRO and TCFS have ample time to conduct the disinfection. They perform this task by way of misting using fire trucks and modified misting tractors.

Prior to the No Movement Sunday/Disinfection Day, misting is usually conduct-

ed during the night. However, through Executive Order No. 33, Tacurong City's Task Force COVID-19 resolved to practice the No Movement Sunday so disinfection may be conducted during the day with longer hours to accomplish it.

With closed establishments every Sunday, the public is forced to remain at home. This way, viral contamination is prevented. Come Monday, the people are assured of a cleaner and safer thoroughfares.

*LGU: Esperanza, Sultan Kudarat***HEALTH SERVICES AGAINST COVID-19****Implementation of minimum health standards**

The local government ensures the implementation of the government's minimum health standards against COVID-19 by implementing a Hand washing Policy in all the town's checkpoints. Residents are also issued quarantine and travel passes to limit their movement and trips to public places.

**Disinfection of public places**

Public places such as markets and transportation areas are disinfected by the local government through its MDRRM team. Surveillance and inspections are also conducted by the town's COVID-19 Task Force to ensure that establishments are compliant with the government's safety protocols.

**Constant monitoring of PUMs and PULs**

The local government conducts constant monitoring of its PUMs and PULs by visiting them twice a day or communicating through mobile phones to monitor their health conditions, and providing them enough supply of hygiene kits.

**Ensure nutrition of families**

The local government continues to promote breastfeeding for infants while providing vegetables and other nutritious food to each household to ensure the nutrition of every family, especially children.

**Establishment of Isolation Units**

Two isolation units were prepared by the local government. Each barangay prepared their isolation units as well, in preparation for the return of the town's LSIs and ROFs.

LGU: Senator Ninoy Aquino, Sultan Kudarat Province

SIMULATION EXERCISES ON MANAGING COVID-19 HUMAN REMAINS

The local government of Senator Ninoy Aquino organized teams that shall immediately act should any COVID-19 suspected, probable, or confirmed case dies within the jurisdiction of the LGU in compliance to DILG Memorandum Circular No. 2020-063 and Executive Order No. 26, series of 2020 that sets the guidelines for infection prevention, control and management of COVID-19 human remains.



Due to the possible extreme danger of COVID-19, Mayor Randy Ecija deemed it necessary for its teams to undergo simulation exercises in proper management of COVID-19 human remains for them to be physically, mentally, and psychologically ready.

Through the Municipal Health Office and Philippine National Police, the local government successfully conducted the simulation exercises last April 28 and May 8.

The simulation exercises were done in an actual residential unit without the knowledge of the general public to provide the team with a realistic scenario.

As a result, the local government was able to identify and address gaps in their communication plan and was able to provide additional human resource as safety officers, among other identified concerns, and was able to greatly improve the team members' capacity and the local government's preparedness in responding to such possible crisis.



LGU: Palimbang, Sultan Kudarat

KADIWA NI ANI AT KITA ON WHEELS

In this time of pandemic, the municipality has been experiencing unavailability of some essential goods; agri-fishery products are sold at high prices, thus this program has been initiated.

The local government partnered with the Department of Agriculture to implement the Kadiwa ni Ani at Kita on Wheels program to bring the public market close to the residences and provide them with good quality products at lower and reasonable prices.

The one-day activity held in Barangays Poblacion and San Roque benefited more than one thousand residents.



Gulayan sa Barangay

was a project initiated by the Office of the Municipal Agriculturist (OMAG) that aims to provide vegetable seeds to every barangay, and encourage and promote everyone to establish their own backyard garden.

The local government, through OMAG, started the initiative last March 2020 when the barangays were informed of the said program. Under the program, every barangay shall provide at least one fourth (1/4) hectare of land to be cultivated and planted

with the vegetable seeds. Last April 2020, the local government was able to procure and release the said vegetable seeds to the first few barangays who were able to prepare their land for planting after thorough validation. Palimbang aims to carry out the said program to all of its 40 barangays.

OMAG is responsible for monitoring the project and/or if the barangays comply. Harvested commodities will be distributed among unprivileged household within the barangays while a portion of

the yield commodities will be stored in seed banks to be planted in the next planting schedule.

To sustain the project, the Barangays will safeguard and maintain the planted lands to ensure a good harvest. Furthermore, F1 seeds shall be secured to sustain the availability of the vegetables for the next planting season. Lastly, OMAG will conduct strict inspections and validations while providing the necessary support to the barangays for the project's productivity and sustainability.

DILG—SULTAN KUDARAT

DONATION OF IMPROVISED FACE SHIELDS TO SULTAN KUDARAT PROVINCIAL POLICE OFFICE



In line with Republic Act No. 11469, also known as "Bayanihan to Heal As One Act", the Department of the Interior and Local Government Sultan Kudarat Province donated improvised face shields to Sultan Kudarat Provincial Police Office (SKPPO) personnel assigned in various check-points.

Last March 19, DILG-SK made the improvised face

shields made out of plastic acetate, foam, and double-sided tape bought from their own pocket. The face shields were turned-over to SKPPO personnel last March 20.

The Department aims to provide the SKPPO personnel protection gears against the spread of the COVID-19 disease.

SKPPO personnel were

pleased for the support and concern shown by DILG-SK to the frontline workers.

If we individually do well, we will do well together, This simple act of kindness to our frontline workers who are facing an invisible enemy is encouraging. Showing them our support in our own little ways will surely inspire them in protecting their fellow Filipinos.

